

**Report on the Assessment of the Compliance of the
Correction and Rehabilitation Centers in Palestine with
International Prison Standards**

(West Bank Correction and Rehabilitation Centers)

Series of places of detention assessment reports (02)



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of detention
assessment
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02

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October 2019

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Acronyms

CRC: Correction and Rehabilitation Center

CRCD: Department of Correction and Rehabilitation Centers

Definitions

International standards: Standards and requirements that have been developed through the United Nations bodies, or the organizations emanating from them that specialize in the field of rule of law and justice, in addition to other relevant international institutions, to unify standards related to the detention of persons in a manner that guarantees their minimum rights according to the text of the International Covenant on Civil and Political Rights (ICCPR), and other relevant texts.

Inmate: Any person who has been convicted of a crime by a court of law of any degree of jurisdiction in Palestine, and was deprived of his freedom against his will, based on a court ruling.

Optimal living space: It is the space that assigns the detainees adequate accommodation conditions in order to provide living conditions that preserve their dignity, and do not increase their suffering and negatively affect their health.

Prison living space: It is the inmates' accommodation space in their rooms, with the exception of service areas such as the kitchen, the recreation space time, the library, and other service areas.

Occupancy rates for accommodation (prisoner density):

Accommodation occupancy rate = number of prisoners at a specific date/number of prisoners specified by the capacity * 100.

When the outcome is higher than 100 (100 prisoners per 100 square meter), we will have overcrowding in the filling of accommodations. When the number is less than 100, there is a shortage in the filling of accommodations.

Introduction

Monitoring places of correction and rehabilitation centers (CRC) is one of the important roles that ICHR plays in both the West Bank and the Gaza Strip. By fulfilling this role, ICHR seeks to improve the conditions of detention of the CRCs. ICHR exercises this role through periodic visits that are predetermined with the Police, in addition to exceptional visits in emergency situations, where the Police is addressed and the visit takes place on the next day in most cases. Despite the importance of this kind of visits, ICHR seeks to obtain or implement sudden visits, which take place without informing the Police until it reaches the door of the detention center.

For the purpose of supervision, ICHR has adopted two forms that the field researcher fills out during the visit. One of the two forms is filled out every month or in each visit to the correction and rehabilitation center, and the second is filled out twice a year. The aim of the second form is to research the development happening to the CRC in terms of facilities, construction and the number of staff. As for the first form that is filled out in each visit, the aim is to research the conditions of the inmates, the services provided to them and the extent of their consistency with human rights principles.

Over the past years, ICHR carried out many visits to CRCs in the West Bank and Gaza Strip, and recorded many observations and problems facing these centers through its direct first-hand knowledge of these problems or by receiving several complaints in addition to monitoring and documentation that enhance the existence of these problems. ICHR carries out its periodic visits to these centers through its field researchers who are present at its various offices in the governorates. In order to activate the role of ICHR's monitoring of CRCs, ICHR began, since 2018, to assess the com-

patibility of the CRCs in the West Bank and Gaza Strip with international standards for correction and rehabilitation centers. ICHR developed the data collection tool during 2019 to reflect some of the criteria for adapting CRCs to the needs of persons with disabilities, including inmates, staff and visitors, in addition to adding some criteria concerning the compatibility of living conditions at the centers.

Palestinian Correction and Rehabilitation Centers

The Jericho CRC was opened during 2012, becoming the first CRC in Palestine that takes into account international standards in terms of spaces, services, protection, and other issues related to places of detention. Ramallah CRC was renovated after the evacuation of the second floor of the building that was rented originally during the same year 2012. But despite the recent restoration, it was still observed that the aforementioned center (Ramallah CRC) lacked sufficient space which resulted in overcrowding due to the large number of inmates and the small area of the center.

In 2013, the Nablus CRC was established and handed over to the Ministry of Interior.

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In 2015, work has begun on the establishment of Jenin CRC to cover the northern West Bank. During the same year, the Bethlehem CRC was restored and repaired. Despite that restoration, the Bethlehem CRC continued to suffer from many problems that makes it not suited to be a place for temporary detaining people let alone holding them under arrest for long periods..

During 2017, a number of developments were made in the field of CRCs, which are summarized as follows. The situation remained as is during 2018 without any change¹:

- The building of a CRC in the Jenin governorate was completed from a construction point of view. Work is underway to complete the construction of and furnish warehouses for the CRC, increase the electricity capacity, and connect the CRC to a main water line.
- The construction of the Nablus CRC has been completed. It is awaiting the necessary furnishing.
- Designs for building plans for a CRC in the Hebron governorate were approved and work is underway to start the construction process.
- A plot of land has been allocated in the Qalqilya governorate to build a new CRC and work is underway to complete the procedures.
- Plans for building the Correction and Rehabilitation Centers Department Training Institute, with the aim of developing and building the capacities of the staff of the Correction and Rehabilitation Centers Department (CRCD), have been completed.
- 200 new personnel have been recruited to boost the number of staff at

1 A letter containing information on CRCs for 2016 was sent to ICHR by the PCP on January.2017 ,31

the CRCs and operate the new centers. Work is underway to train and build the capacities of the new staff.

- The manual of CRCD Operating Procedures has been updated in accordance with the Nelson Mandela Rules of 2015.
- 8 new trainers were appointed to increase the number of trainers of the CRCD to 19 trainers.

As for the updates during 2018, things remained the same as in 2017. The Nablus CRC remained without furnishing and the Jenin CRC remained without operation.

It should be noted that women's detention centers and juvenile detention centers are not available in all seven CRCs spread across the West Bank.

Assessment Objective

After years of visiting places of detention in Palestine, ICHR aimed at conducting an assessment of the compatibility of CRCs in the West Bank and Gaza Strip with international standards for places of detention, with the objective of investigating the condition of the status of CRCs in Palestine in terms of their observance of minimum international standards for the rights of detained persons. This assessment contributes to identifying national priorities to improve the human rights situation in Palestinian prisons. The assessment also aims to:

First: Determination of the national priorities for the improvement of the human rights situation in the Palestinian CRCs for persons deprived of freedom, and highlighting areas that require immediate attention and support from decision-makers. Second: Collection of preliminary data on the state of CRCs from a policy and procedural point of view and identification of gaps in them for the purpose of development.

Third: Collection of preliminary data on the status of CRCs in terms of buildings, equipment and infrastructure to identify gaps in them for the purpose of development.

Fourth: Collection of preliminary data on the state of CRCs for juveniles and women.

Assessment Methodology

ICHR has designed an assessment tool for correction and rehabilitation centers through the use of relevant international references². The tool is used, not only for setting the baseline, but also for the purposes of periodic assessment and follow-up of the conditions of prisons and inmates afterwards to ensure that they are receiving the appropriate treatment and are in a suitable living environment. ICHR decided to conduct the assessment in two phases, provided that the first phase includes the CRCs of the West Bank and Gaza Strip.

The assessment also includes a methodology for the collection of the basic information about the administrative policies of the CRC and the operational and administrative procedures. It also includes an assessment of the infrastructure, service and living facilities in CRCs with a special assessment of the situation of women and minors in these facilities, in addition to assessing compliance with the main international rules and standards, especially the Standard Minimum Rules for the Treatment of Inmates, “Mandela Rules”, and highlighting areas that require attention and immediate support from decision makers.

The assessment form included fixed standards for determining the grade which it deserves for an item of the assessment tool, ranging between 1 and 5, where 1 represents total compliance with the standard and 5 represents absolute non-compliance.

2 The United Nations Declaration of Human Rights (1948); the United Nations Declaration on the Protection of All Persons from Being Subjected to Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment (1975); the United Nations Safeguards Guaranteeing Protection of the Rights of Those Facing the Death Penalty (1966); Code of Conduct for Law Enforcement Officials (1979); Standard Minimum Rules for the Administration of Juvenile Justice (1985); the Body of Principles Relating to the Protection of All Persons Subjected to Any Form of Detention or Imprisonment (1988); Basic Principles for the Treatment of Prisoners (1990); the United Nations Guidelines for the Prevention of Juvenile Delinquency (1990); Basic Principles on the Use of Force and Firearms by Law Enforcement Officials (1990); United Nations Rules for the Protection of Juveniles Deprived of their Liberty (1990); International Code of Conduct for Public Officials (1996); the United Nations Guidelines for Action on Children in the Criminal Justice System (1997); United Nations Principles on the Effective Investigation and Documentation of Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment (2000); the United Nations Rules for the Treatment of Women Prisoners and Non-Protest Measures for Women Offenders (2010); and the United Nations Minimum Rules for the Treatment of Prisoners (1957-1977).

Assessment Tool

The assessment tool is divided into four main parts that take into account the rights of staff, inmates, and visitors with disabilities. There is under each part a group of sub-parts, each of which has a designated set of questions as follows:

First Section: General Policies of the CRC

1. CRC's administration
2. CRC's staff
3. Health care guarantees for inmates
4. Torture and the use of force
5. Procedures for receiving detainees
6. Conditions of detention
7. Visitors

Second section: Equipment and Infrastructure of the CRC

1. Infrastructure of the inmates' accommodation rooms and facilities
2. Service facilities

Third Section: Juvenile Detention Centers

It includes fourteen questions for assessing the conditions of the most recent detention centers.

Fourth Section: Women's Detention Centers

Under it there are seventeen questions to assess conditions in women's detention centers.

Assessment Procedures

The basic assessment tool was designed in 2018 and developed in 2019 to include the measurement of the adequacy of detention centers to the conditions of persons with disabilities, including inmates, staff and visitors, in addition to adding items related to the compatibility of living conditions. An internal discussion on the tool was made at ICHR. In addition, the tool was presented at the West Bank's CRCDD for review and modification.

A team of assessors was formed that includes representatives of ICHR and at least one representative of the CRC administration being evaluated in addition to at least one representative of the General Administration of Prisons in coordination with the CRCDD in the West Bank. During the assessment visit, the director of the CRC accompanied the assessment team during its field tour inside the CRC and also participated in the dialogue on the assessment standards. A list of the names of the assessment participants can be found in Annex 1.

The visits to the CRCs were coordinated in cooperation with the CRCDD, which took place according to the scheduled dates. The criteria for the visit were also agreed upon, which include:

- 1- Viewing the written policies and directives available at the CRC.
- 2- Viewing the following forms: inmate records, inmate complaints, list of meals provided during the visit week, periodic report by the CRC's doctor, and water inspection. Also, grades that ranged from 1 to 3 where 1 is full compliance, and 3 is non-compliance were assigned (Annex 2).
- 3- Viewing of the work schedule of doctors and health officials working at the CRC.
- 4- Visiting all the facilities of the CRC, which include accommodation facilities and all service facilities such as: the recreation space, library, laundry, kitchen and storage facilities, doctor's room, dentist's room, classrooms and vocational training rooms.

ICHR has clearly defined the scope of the standard, as shown below, in order to unify the concepts of the scope of the standard and its ability to properly measure. The assessment was done for all the criteria included

on a scale of 1-5 points, where 1 represents total compliance with the standard, while 5 represents absolute non-compliance (Annex 3).

Grade	Scope	Explanation
1	1	Full compliance with international standards
2	1.1 - 2	Complies well (good compliance) with international standards
3	2.1 - 3	Compliance to a certain degree with international standards
4	3.1 - 4	Weak compliance with international standards
5	4.1 - 5	Absolute non-compliance with international standards

The assessment committee discussed all items during the visit and monitored the appropriate initial grade for each of them and a representative from ICHR made sure all records, forms and files previously identified existed. A grade was assigned for the availability of the record or form or lack thereof.

After completing the field visits, the committee held a series of meetings to discuss the initial grades and compare them with observations during the field visits before their final approval. Also, the assessment report developed by ICHR was also discussed and approved for publication.

Assessment of West Bank CRCs

Total Grade for West Bank CRCs

The overall total of all the compatibility standards of the West Bank CRCs was 2.5, which reflects a compliance to some degree with international standards for the CRCs in the West Bank. The compatibility rates for the seven CRCs spread across the West Bank were as follows:

Scope standard	Beth-lehem CRC	Hebron CRC	Jericho CRC	Ramallah CRC	Tulkarem CRC	Jenin CRC	Nablus CRC	Standard Total
Overall total for the CRC's general policies	1.7	1.7	1.3	1.7	1.7	1.7	1.7	1.6
Overall total for the CRC's equipment and infrastructure	4.0	3.4	2.3	3.4	3.3	3.4	3.7	3.3
Overall total for the juvenile detention centers	0	0	0	0	0	1.9	2.9	2.4
Overall total for the women's detention centers	2.5	2.5	2.1	2.4	0	2.4	0	3.0
Overall total for all the compatibility standards of the West Bank CRCs	2.7	2.5	1.9	2.5	2.5	2.4	2.8	2.5

They were distributed as follows:

- The compatibility rate of the CRCs with the CRC's administration scope provisions was 1.6 which reflects good compliance with international standards for the CRC administration.
- The compatibility rate of the CRCs with the CRC staff scope provisions was 1.8, which reflects good compliance with international standards for the characteristics of CRC staff.
- The rate of compliance of the CRCs with the scope provisions of the guarantees of the health care offered to inmates was 2.2, which reflects compliance to some degree with international standards for guarantees of health care for inmates at CRCs.
- The compatibility rate of the CRCs with the CRC torture and use of force scope provisions was 1, which represents full compliance with the scope of torture and the use of force in CRCs.
- The compatibility rate of the CRCs with the scope provisions of the procedures for receiving detainees/inmates in prisons was 2.2, which reflects compliance to some degree with international standards with regard to procedures for receiving detainees/inmates.
- The compatibility rate of the CRCs with the scope provisions of the detention conditions in prisons was 1.7, which reflects good compliance with international standards with regard to conditions of detention.
- The compatibility rate of the CRCs with the scope provisions of the prison visitors was 1, which reflects full compliance with international standards regarding visitor reception.
- The total compatibility rate of West Bank CRCs in relation to the total standard of CRC equipment and infrastructure was 3.3, reflecting weak compliance with international standards for West Bank CRC equipment and infrastructure. They were distributed as follows:
- The compatibility rate of the CRCs with the infrastructure and the inmate accommodation facilities' provisions at the West Bank CRCs was 3.3, reflecting weak compliance with international standards for inmate infrastructure and facilities.

- The compatibility rate of West Bank CRC's service facilities was 3.3, reflecting weak compliance with international standards for service facilities.

The total compatibility rate of West Bank CRCs in relation to the total standard of juvenile detention centers was 2.4, which reflects compliance to some degree with international standards for the standards of juvenile detention in West Bank CRCs. Noting that juveniles are found only at two CRCs: the Jenin and Nablus CRCs.

The total compatibility rate of the West Bank CRCs in relation to the total standard for women's detention centers was 3, reflecting weak compliance with international standards for the standards of detention for women at West Bank CRCs. Noting that women are found at five CRCs: Jericho, Bethlehem, Ramallah and Jenin CRCs.

Jericho CRC

Item		Remarks
CRC's location	Muqataa Area in Jericho Governorate (within security quarter)	Surrounded by a high fence and closed with electronic gates
Total area	9,000 sq. meters	Consists of two floors
Living space	2,000 sq. meters	
CRC capacity	165 inmates	Number of inmates at visit time: 163 inmates
Rates of accommodation area occupancy (inmate density)	98.8%	
Building's nature	Newly constructed. Specifically built as a CRC.	Opened for operation in 2012
Service units found at the CRC	Yards, playgrounds, and recreational facilities, a gym, 3 external yards (for detainees, convicts, women), a library, classrooms, a computer room, a dental clinic, a general medicine clinic, a medical laboratory, vocational training: mosaic workshop, laboratory, handicrafts, electrical installations workshop (Single and 3 phase), sewing workshop. The CRC provides inmates with various entertainment and educational services.	
Inmate rights	Inside the CRC there are informational posters that display the inmate rights and duties according to the texts of the law	
Suitability of the CRC for receiving people with disabilities, including inmates, visitors and staff.	The CRC is unsuitable for receiving people with disabilities, including inmates, visitors and staff.	

The assessment team visited the CRC on July 29, 2019. After discussing the assessment tool and monitoring the initial grades for each scope in it, the records described in the assessment methodology were viewed. Then, the assessment team made a field visit to all the CRC's facilities to

determine the actual situation of the facilities before the final assessment grade was approved.

The overall total compatibility rate with international standards of the Jericho CRC was 1.9, reflecting good compliance with international standards for conditions of detention.

The total compatibility rate of the Jericho CRC in relation to the total administration standard for the CRC was 1.3, which reflects good compliance with international standards for the policies in place at the Jericho CRC. They were distributed as follows:

- The CRC's compatibility rate for the scope provisions of prison administration was 1.5, which reflects good compliance with international standards for the administration of the CRC.
- The CRC's compatibility rate with the scope provisions of the prison staff was 1.8, which reflects good compliance with international standards for the characteristics of the CRC staff.
- The CRC's compliance rate with the scope provisions of health care guarantees provided to inmates in prison was 1.8, which reflects good compliance with international standards for health care guarantees for inmates at the CRC.
- The CRC's compliance rate with the scope provisions of torture and the use of force in prison was 1.0, which represents full compliance with the scope of torture and the use of force in the CRC.
- The CRC's compliance rate with the scope of procedures for receiving detainees/inmates in prison was 1.2, which reflects good compliance with international standards.
- The CRC's compliance rate with the scope of detention conditions in prison was 1.1, which reflects good compliance with international standards.- The CRC's compatibility rate with the scope of prison visitors was 1.0, which reflects full compliance with international standards.

The overall compatibility rate of the Jericho CRC in relation to the total equipment and infrastructure standard of the CRC was 2.3, which reflects compliance to some degree with international standards for equipment and

infrastructure of the Jericho CRC. They were distributed as follows:

- The CRC's compatibility rate for the infrastructure and inmate accommodation facilities provisions in the prison was 2.0, reflecting good compliance with international standards. The CRC's compatibility rate for service facilities in the prison was 2.6, which reflects compliance to a certain degree with international standards.

The overall compatibility rate of the Jericho CRC in relation to the total standard for women's detention CRCs was 2.1, reflecting compliance to some degree with international standards.

It should be noted that no juvenile inmates were present at the CRC at the time of the assessment.

Remarks on Assessment Results

- **Administration of the CRC:** The Jericho CRC complies very well with international standards for prison administration in terms of having documented policies, directives and instructions about the CRC's administration. Although the ratio of staff to inmates is 47.2%, the use of electronic monitoring methods has contributed to reducing the need for human personnel and made it possible to consider the CRC to be compatible with international standards in this regard. Perhaps the only deficiency in the compatibility of the administration of the Jericho CRC, is in the absence of a clear and documented system for managing the vocational rehabilitation facilities available at the CRC, in addition to the fact that the CRC is not qualified for the receipt and presence of persons with disabilities, including staff, inmates and visitors. In addition, there is no policy that limits the number of working hours for inmates, because working in all CRCs is a privilege and is not binding.
- **CRC staff:** There is no system or specific standards for incentives and penalties that govern the CRC staff, in addition to the absence of any additional financial compensation compared with the rest of the police members or an allowance for the nature of work. In addition, there are no clear or written criteria for appointing staff in CRCs, and no employees with disabilities have been appointed according to the known percentages.

- **Healthcare guarantees for inmates:** The Jericho CRC ensures a good degree of healthcare guarantees for inmates, especially given the availability of a permanent general physician at the CRC who fully supervises inmates round the clock. The dentist, however, is only available 3 days a week, and a psychiatrist is available for a period of one day only every two weeks. There is no clear policy on appointing a qualified medical specialist, since the medical specialist is appointed by the Military Medical Services, and neither the CRCD nor the police play a part in that. Also, there is no room for medical isolation inside the CRC.

Although the medical specialist submits periodic reports to the prison administration about the quantity, quality and preparation of food, the extent to which the health and hygiene rules are followed in the CRC and its facilities, the state of sanitation facilities, heating, lighting and ventilation in the CRC, and the quality and cleanliness of the inmates' clothes and their bed furnishings, he/she does not follow the extent of compliance with the rules related to physical and sports education. Furthermore, The CRC does not have health care guarantees for persons with disabilities.

- **Torture and the use of force:** The Jericho CRC complies in an excellent manner with international standards for preventing the use of force against inmates and respecting their rights.
- **Procedures for receiving detainees/inmates:** The Jericho CRC complies very well with international standards for procedures for receiving inmates and enabling them to be accommodated in a smooth manner. Inmates with disabilities are also granted a reasonable amount of facilities during their reception, commensurate with the nature of the disability, although there is no policy for that.
- **Conditions of detention:** The Jericho CRC provides inmates with very good conditions of detention in terms of meals, hours of exposure to the sun, movement, availability of clean water that meets the needs of inmates, and the distribution of inmates based on their ability to coexist. The CRC's administration respects the freedom to practice religious rituals and allows inmates to communicate with their families and friends on a regular basis. Also, inmates receive news on a regular basis through daily newspapers and television stations. Sanitation

facilities are also provided with cleaning materials that inmates can clean by themselves. The CRC staff also monitors inmates (only) in terms of washing and changing their clothes and underwear to ensure their physical cleanliness and this is not imposed on them. Work is not compulsory at the CRC, but it is a privilege granted to some categories of inmates based on compliance with the required rules of behavior and proper conduct inside the CRC.

- **Visitors:** The Jericho CRC complies in an excellent manner with international standards for procedures for visits by families and friends of inmates periodically on a pre-agreed basis.
- **Infrastructure of inmates' rooms and accommodation facilities:** The Jericho CRC complies well with international standards for the infrastructure and facilities for inmates' accommodation in terms of availability of sufficient artificial and natural lighting, windows and sanitation facilities equipped with adequate quantities of water that are maintained periodically and if and when needed. The CRC also has yards that are suitable for the inmates' exposure to the sun. Also, the occupancy rates of accommodations places are 98.8%. In spite of this, the number of toilets is considered insufficient for inmates (one for every 8 inmates) and they are not suitable for the needs of persons with disabilities. The infrastructure is also incompatible for accommodating inmates with disabilities.
- **Service facilities:** The Jericho CRC complies fairly well with international standards regarding the nature of the quality of service facilities located in it. The CRC has three vocational rehabilitation facilities (mosaic workshop, bakery, handicraft workshop), but they are not operational. There is also a library that contains 1,154 books, but there are no books specifically for people with disabilities and it is not compatible with the needs of people with disabilities. The infrastructure for service facilities is completely not equipped to meet the needs of persons with disabilities.

The CRC has a clinic equipped with the necessary tools and equipment and a well-equipped kitchen for preparing meals. The windows are wide enough to allow sunlight to enter the service facilities and there is artificial lighting that enables inmates to read and work.

- **Women's Detention Center:** The Jericho CRC complies to a certain degree with international standards for the detention of women, which was 2.1. Detained women are isolated in separate sections away from men, and the women's section is headed by a female staff member. It is forbidden for women to be inspected by male employees. Infants are allowed to stay with their detained mothers and a nursery dedicated to these children is provided. All sanitary supplies for women are provided periodically. Pregnant women detainees give birth at civilian hospitals. Physical contact between the detained mothers and their children is permitted during the visit. However, the CRC does not provide a female clinic for female inmates that is independent of the general medicine clinic, nor is there a female doctor for this purpose. Despite the presence of a nursery inside the CRC, there are no female staff inside the nursery and female inmates are dedicated for this purpose. In addition, the trainers of vocational training and education programs are often men. There is also a lack of coordination and networking with civil and community institutions for the purpose of rehabilitating women before their release and training them to take care of themselves after their release. Reception and accommodation facilities are not compatible for the requirements of women with disabilities.
- **Juvenile detention center:** There were no juveniles at the time of assessment.

Hebron (ad-Dhahiriya) CRC

Item		Remarks
CRC's location	ad-Dhahiriya City	Northern Hebron
Total area	3,000 sq. meters	Consists of two floors
Living space	550 sq. meters	
CRC capacity	98 inmates	Number of inmates at visit time: 140 inmates
Rates of accommodation area occupancy (inmate density)	142.9%	
Building's nature	An old building that was constructed during the British Mandate era	Opened for operation with the advent of the Palestinian a Authority between 1994 and 1995.
Service units found at the CRC	A general medicine clinic, a dental clinic, a library, a classroom, vocational training facilities: bakery, shoe workshop, handicrafts, sewing workshop.	Vocational training workshops are unutilized.
Inmate rights	Inside the CRC there are informational posters that display the inmate rights and duties according to the texts of the law	
Suitability of the CRC for receiving people with disabilities, including inmates, visitors and staff.	The CRC is unsuitable for receiving people with disabilities, including inmates, visitors and staff.	

The assessment team visited the CRC on July 27, 2019. After discussing the assessment tool and monitoring the initial grades for each scope in it, the records described in the assessment methodology were viewed. Then, the assessment team made a field visit to all the CRC's facilities to determine the actual situation of the facilities before the final assessment grade was approved.

The overall total compatibility rate of the Hebron CRC with international standards was 2.5, reflecting compliance to a certain degree with international standards.

- The total compatibility rate of the Hebron CRC in relation to the total policies standard for the CRC was 1.7, which reflects good compliance with international standards for the policies in place at the Hebron CRC. They were distributed as follows:
- The CRC's compatibility rate for the scope provisions of CRC administration was 1.7, which reflects good compliance with international standards.
- The CRC's compatibility rate with the scope provisions of the CRC staff was 1.8, which reflects good compliance with international .
- The CRC's compliance rate with the scope provisions of health care guarantees provided to inmates in CRC was 2.3, which reflects compliance to certain a degree with international standards.
- The CRC's compliance rate with the scope provisions of torture and the use of force in CRC was 1.0, which represents full compliance with the scope of torture and the use of force in the CRC.
- The CRC's compliance rate with the scope of procedures for receiving detainees/inmates in CRC was 2.2, which reflects compliance to a certain degree with international standards. The CRC's compliance rate with the scope of detention conditions in CRC was 1.8, which reflects compliance to a certain degree with international standards.
- The CRC's compatibility rate with the scope of CRC visitors was 1.0, which reflects full compliance with international standards. The overall compatibility rate of the Jericho CRC in relation to the total equipment and infrastructure standard of the CRC was 3.4, which reflects weak compliance with international standards for equipment and infrastructure of the Hebron CRC. They were distributed as follows:
- The CRC's compatibility rate for the infrastructure and inmate accommodation facilities provisions in the CRC was 3.6, reflecting weak compliance with international standards. The CRC's compatibility rate for provisions of service facilities in the CRC was 3.2, which reflects weak compliance with international standards. The overall compatibility rate of the Hebron CRC in relation to the total standard for women's detention CRCs was 2.5, reflecting compliance to some degree with international standards.

It should be noted that no juvenile inmates were present at the CRC at the time of the assessment.

Remarks on Assessment Results

- **Administration of the CRC:** The Hebron CRC complies well with international standards for prison administration in terms of having documented policies, directives and instructions about the CRC's administration. There is a clear deficit in the compatibility of the ratio of staff to inmates, which is 25%, and the situation is exacerbated by the aging of the building and the inability to use technological means for monitoring inside the CRC. There is an absence of a clear and documented system for managing the vocational rehabilitation facilities available at the CRC, in addition to the fact that the CRC is not qualified for the receipt and presence of persons with disabilities, including staff, inmates and visitors. In addition, there is no policy that limits the number of working hours for inmates, because working in all CRCs is a privilege and is not binding.
- **CRC staff:** There is no system or specific standards for incentives and penalties that govern the CRC staff, in addition to the absence of any additional financial compensation compared with the rest of the police members or an allowance for the nature of work. In addition, there are no clear or written criteria for appointing staff at CRCs and no staff with disabilities have been appointed according to the known percentages.
- **Healthcare guarantees for inmates:** The Hebron Rehabilitation Center guarantees a limited degree of health care guarantees for inmates, especially in light of the lack of a permanent general physician at the CRC (5 days a week). The nurse is also non-resident and works 5 days a week (8 hours a day). Dental services are also provided two days a week only. The psychiatrist is available for a period of one day only every week. The pharmacy is located inside the general medicine room and the tools necessary to equip the clinics are not available, old or derelict.
- The inmate's medical examination is carried out at the military medical

services and before his/her arrival to the CRC. Therefore, the inmate is not examined upon entering the CRC by the CRC itself, according to international norms in this regard.

- There is no clear policy on appointing a qualified medical specialist, since the medical specialist is appointed by the Military Medical Services, and neither the CRCD nor the police have a part to play in that. Also, there is no room for medical isolation inside the CRC.

Although the medical specialist submits periodic reports to the prison administration about the quantity, quality and preparation of food, the extent to which the health and hygiene rules are followed in the CRC and its facilities, the state of sanitation facilities, heating, lighting and ventilation in the CRC, and the quality and cleanliness of the inmates' clothes and their bed furnishings, he/she does not follow the extent of compliance with the rules related to physical and sports education. The CRC does not have health care guarantees for persons with disabilities.

- **Torture and the use of force:** The Hebron CRC complies in an excellent manner with international standards for preventing the use of force against inmates and respecting their rights.
- **Procedures for receiving detainees/inmates:** The Hebron CRC complies well with international standards for procedures for receiving inmates and enabling them to be accommodated in a smooth manner, except with regard to avoiding overcrowding and ensuring a moderate living space for the inmates due to the conditions of the building and the high occupancy rate of the CRC. Not every inmate receives his own bed with his supplies because there were 50 inmates without beds at the time of assessment, but the CRC guarantees a reasonable amount of cleaning the sheets and bed furnishings according to a specific schedule. There is no official uniform for inmates. Inmates with disabilities are also granted a reasonable amount of facilities during their reception, commensurate with the nature of the disability, although there is no policy for that.
- **Conditions of detention:** The Hebron CRC provides inmates with very good conditions of detention in terms of meals, hours of exposure to the sun, movement, availability of clean water that meets the

needs of inmates. Inmates, however, are not distributed based on their ability to coexist, due to the overcrowding of the CRC. The CRC's administration respects the freedom to practice religious rituals and allows inmates to communicate with their families and friends on a regular basis. Also, inmates receive news on a regular basis through daily newspapers and television stations. Sanitation facilities are also provided with cleaning materials so that inmates can clean the facilities by themselves. The CRC staff also monitors inmates (only) in terms of washing and changing their clothes and underwear to ensure their physical cleanliness, and this is not imposed on them. Work is not compulsory at the CRC, but it is a privilege granted to some categories of inmates based on compliance with the required rules of behavior and proper conduct inside the CRC. In the Hebron CRC, convicted inmates are not separated from inmates, and those imprisoned for civil reasons, including for debts, are not separated from those imprisoned for criminal offenses, due to the overcrowding from which the CRC suffers.

- **Visitors:** The Hebron CRC complies in an excellent manner with international standards for procedures for visits by families and friends of inmates periodically on a pre-agreed basis.
- **Infrastructure of inmates' rooms and accommodation facilities:** The Hebron CRC complies weakly with international standards for the infrastructure and facilities for inmates' accommodation due to the conditions of the building and the overcrowding it suffers from, where the occupancy rate is 142.9%, and the living space inside the CRC is considered inappropriate according to international standards (the minimum living space for the detained number of inmates is 756 square meters). The rooms are not suitable for the accommodation of inmates in terms of the minimum space allocated to each inmate. There is no single bed assigned for each inmate according to international standards. The rooms are not suitable for the accommodation of inmates with disabilities and the number of toilets and shower facilities is insufficient (in some rooms the number of inmates reaches up to 19 inmates with only one toilet and shower facility in the same place for this number). The toilets are not suitable for the use of persons with disabilities or special needs. Natural and artificial lighting is not

sufficiently available in the inmates' accommodation facilities due to the conditions of the building, and thus the ventilation systems are not good inside the CRC's facilities. The CRC suffers from difficult maintenance due to the age of the building and the fact that it was not designed as a CRC in the first place, which constitutes an unsuitable living situation for inmates. In addition, the area of the recreation space is considered to be insufficient for the number of inmates in addition to the lack of adequate infrastructure for the accommodation requirements of inmates with disabilities.

- **Service facilities:** The Hebron CRC complies weakly with international standards regarding the nature of the quality of service facilities located in it. Although the CRC has three vocational rehabilitation facilities (bakery, shoe workshop, sewing workshop), but they are not operational, and although there is a library that contains 300 books, there are no books specifically for people with disabilities and it is not compatible with the needs of people with disabilities. The infrastructure for service facilities is totally not equipped to meet the needs of persons with disabilities. The medical clinic needs many medical devices that are not available and the windows of service facilities do not allow enough light to enter due to the conditions of the CRC.
- **Women's Detention Center:** There were no women at the time of assessment
- **Juvenile detention center:** There were no juveniles at the time of assessment.

Bethlehem CRC

Item		Remarks
CRC's location	Old City – city center	Consists of two floors
Total area	950 square meters	Consists of a ground floor and a basement
Living space	600 square meters	
CRC capacity	62 inmates	Number of inmates at visit time: 80 inmates
Rates of accommodation area occupancy (inmate density)	129%	
Building's nature	A very old stone building that was constructed around 1900 and is unsuitable as a CRC as rooms have no windows.	It was turned into a CRC during 2008.
Service units found at the CRC	A general medicine clinic and a dentistry clinic are in the same room. A library. There are no vocational rehabilitation facilities.	
Inmate rights	Inside the CRC there are informational posters that display the inmate rights and duties according to the texts of the law.	
Suitability of the CRC for receiving people with disabilities, including inmates, visitors and staff.	The CRC is unequipped for receiving people with disabilities, including inmates, visitors and staff.	

The assessment team visited the CRC on July 27, 2019. After discussing the assessment tool and monitoring the initial grades for each scope in it, the records described in the assessment methodology were viewed. Then, the assessment team made a field visit to all the CRC's facilities to determine the actual situation of the facilities before the final assessment grade was approved.

The overall total compatibility rate of the Bethlehem CRC with international standards was 2.7, reflecting compliance to a certain degree with international standards for conditions of detention.

The total compatibility rate of the Bethlehem CRC in relation to the

total policies standard for the CRC was 1.7, which reflects good compliance with international standards for the policies in place at the Bethlehem CRC. They were distributed as follows:

- The CRC's compatibility rate for the scope of CRC administration provisions was 1.5, which reflects good compliance with international standards. The CRC's compatibility rate with the scope provisions of the CRC staff was 1.8, which reflects good compliance with international standards.
- The CRC's compliance rate with the scope provisions of health care guarantees provided to inmates in the CRC was 2.7, which reflects compliance to a certain degree with international standards.
- The CRC's compliance rate with the scope provisions of torture and the use of force in CRC was 1.0, which represents full compliance with the scope of torture and the use of force in the CRC.
- The CRC's compliance rate with the scope of procedures for receiving detainees/inmates in CRC was 2.2, which reflects compliance to a certain degree with international standards.
- The CRC's compliance rate with the scope of detention conditions in CRC was 1.8, which reflects compliance to a certain degree with international standards..
- - The CRC's compatibility rate with the scope of CRC visitors was 1.0, which reflects full compliance with international standards.
- The overall compatibility rate of the Bethlehem CRC in relation to the total equipment and infrastructure standard of the CRC was 4.0, which reflects weak compliance with international standards. They were distributed as follows:
- The CRC's compatibility rate for the infrastructure and inmate accommodation facilities provisions in the CRC was 3.9, reflecting weak compliance with international standards.
- The CRC's compatibility rate for provisions of service facilities in the CRC was 4.1, which reflects weak compliance with international standards.

The overall compatibility rate of the Bethlehem CRC in relation to the total standard for women's detention CRCs was 2.5, reflecting compliance to some degree with international standards.

No juvenile inmates were present at the CRC at the time of the assessment.

Remarks on Assessment Results

- **Administration of the CRC:** The Bethlehem CRC complies well with international standards for prison administration in terms of having documented policies, directives and instructions about the CRC's administration. The ratio of staff to inmates is appropriate, reaching 53.7%. The CRC suffers from the lack of vocational rehabilitation facilities for inmates and it is not qualified to receive inmates and visitors with disabilities. In addition, there is no policy that limits the number of working hours for inmates, because working in all CRCs is a privilege and is not binding.
- **CRC Staff:** The Bethlehem CRC complies well with international standards for staff of detention centers, but there is no system or specific standards for incentives and penalties that govern the CRC staff, in addition to the absence of any additional financial compensation compared with the rest of the police members or an allowance for the nature of work. In addition, there are no clear or written criteria for appointing staff in CRCs, and no employees with disabilities have been appointed according to the known percentages.
- **Healthcare guarantees for inmates:** The Bethlehem CRC guarantees a limited degree of health care guarantees for inmates, especially in light of the lack of a permanent general physician at the CRC (6 days a week for 4 hours a day). The nurse is also non-resident and works 5 days a week (8 hours a day). Dental services are also provided four days a week only. The psychiatrist is available for a period of one day only every week. The general medicine clinic, the dentistry clinic and the pharmacy are located inside one room due to the conditions of the building. The tools necessary to equip the clinics are not available or old and derelict.

The inmate's medical examination is carried out at the Military Medical Services and before his/her arrival to the CRC. Thus, the inmate is not examined upon entering the CRC by the CRC itself, according to international norms in this regard.

- There is no clear policy on appointing a qualified medical specialist, since the medical specialist is appointed by the Military Medical Services, and neither the CRCD nor the police have a part to play in that. Also, there is no room for medical isolation inside the CRC.

Although the medical specialist submits periodic reports to the prison administration about the quantity, quality and preparation of food, the extent to which the health and hygiene rules are followed at the CRC and its facilities, the state of sanitation facilities, heating, lighting and ventilation in the CRC, and the quality and cleanliness of the inmates' clothes and their bed furnishings, he/she does not follow the extent of compliance with the rules related to physical and sports education, given the lack of a place for the exercise of these activities within the CRC. The CRC does not have health care guarantees for persons with disabilities.

- **Torture and the use of force:** The Bethlehem CRC complies in an excellent manner with international standards for preventing the use of force against inmates and respecting their rights.
- **Procedures for receiving detainees/inmates:** The Bethlehem CRC complies well with international standards for procedures for receiving inmates and enabling them to be accommodated in a smooth manner, except with regard to avoiding overcrowding and ensuring a moderate living space for the inmates due to the conditions of the building. Not every inmate receives his own bed with his supplies because there were 20 inmates without beds at the time of assessment, but the CRC guarantees a reasonable amount of cleaning the sheets and bed furnishings according to a specific schedule. There is no official uniform for inmates. Inmates with disabilities are also granted a reasonable amount of facilities during their reception, commensurate with the nature of the disability, although there is no policy for that.
- **Detention conditions:** The Bethlehem CRC provides good detention conditions for inmates in terms of meals, hours of exposure to the sun,

movement and the availability of sufficient clean water for the needs of inmates. However, inmates are not distributed on the basis of their ability to coexist due to the overcrowding the CRC is suffering from. The CRC's management respects the freedom to practice religious rituals and allows inmates to communicate with their families and friends regularly. Inmates receive news regularly through daily newspapers and television stations. In addition, cleaning materials are provided for the sanitary facilities which are cleaned by the inmates themselves. The staff of the CRC monitors inmates (only) in terms of washing and changing their clothes and underwear to ensure their physical cleanliness but they don't oblige them to do so. Work is not compulsory in the center, but is a privilege granted to some categories of inmates based on their compliance with the required rules of behavior and good conduct inside the CRC. In Bethlehem CRC, sentenced inmates are not separated from detainees, and those imprisoned for civil reasons, including debts, are not separated from those imprisoned for criminal offenses due to the overcrowding the CRC is suffering from.

- **Visitors:** Bethlehem CRC complies in an excellent manner with international standards regarding the procedures for visiting inmates by their families and friends on a regular basis agreed upon in advance.
- **Infrastructure of inmates' rooms and accommodation facilities:** Bethlehem CRC complies in a weak manner with the international standards regarding the infrastructure and inmates' accommodation facilities due to the conditions of the building and its overcrowding with an occupancy rate of 129%. The living space inside the CRC is considered inadequate according to international standards. The rooms are inadequate for the accommodation of inmates in terms of the minimum space per each inmate and there is no single bed for each inmate according to international standards. The rooms are inadequate for the accommodation of inmates with disabilities. The number of toilets and shower facilities is insufficient (in some rooms, the number of inmates is 19, with only one toilet and shower facility in the same place). Toilets are inadequate for the use of persons with disabilities or special needs. Due to the nature of the building, there are no windows in most of the accommodation facilities, which prevents the availability of natural lighting and adequate ventilation. Moreover, the artificial lighting

is insufficient due to the conditions of the building. The CRC suffers from the difficulty of maintaining its facilities because the building is old and was not designed as a CRC in the first place, which constitutes an inappropriate living condition for inmates. In addition, the recreational space is insufficient for the number of inmates and the infrastructure doesn't meet the accommodation requirements for inmates with disabilities.

- **Services facilities:** The Bethlehem CRC does not comply at all with international standards regarding the nature and quality of its service facilities. The service facilities do not have windows to ensure adequate ventilation and provide natural light, which poses a real risk to the health of inmates and staff at the CRC. The CRC does not have facilities for vocational rehabilitation. There is a library but its area is 2 square meters (2 meters X 1 meter) and is inadequate at all (it contains 600 books). The library has no books for persons with disabilities and it's inadequate for their needs. The infrastructure of the service facilities is not equipped to meet the needs of persons with disabilities. The medical clinic needs many medical devices that are not available currently not available there, and the windows of the services facilities do not allow enough light in due to the conditions of the center.
- **Women's detention center:** The Bethlehem CRC complies to some degree with the international standards for the detention of women with a compliance rate of 2.5. Detained women are placed in separate sections away from men, and the women's section is headed by a female staff member. It is forbidden to search women by male staff members and infants are allowed to stay with their mothers. All women's sanitary items are provided regularly, and pregnant detainees give birth in civilian hospitals. Physical contact between detained mothers and their children is allowed during visits. However, the CRC does not have a women's clinic that is separate from the general medicine clinic, nor is there a female doctor for this purpose. There is no nursery to take care of children accompanying their detained mothers. In addition, there are no vocational training programs for rehabilitating female inmates, building their capacities and filling their time in a good way. There is also weak coordination and networking with civil and community institutions in regards to the rehabilitation of women before their re-

lease and training them to take care of themselves after their release. Reception and accommodation facilities are not adequate for the needs of women with disabilities.

- **Juvenile detention center:** There were no juveniles at the time of the assessment.

Jenin CRC

Item		Remarks
CRC location	Jenin District in the Muqata'a area (within the security quarter)	One-floor building
Total area	2000 square meters	One-floor building
Living space	1000 square meters	
CRC capacity	120 inmates	The number of inmates at the time of the visit was 155
Rates of accommodation area occupancy (inmate density)	129%	
Building's nature	An old and inadequate building as a CRC. It was bombed by the occupation during the second intifada and was refurbished after that.	It was opened to operate as a CRC in 1995
Service units found at the CRC	General medicine clinic, dentist clinic, library, classroom, recreational area, barbershop. vocational training services including: bakery, sewing workshop and handicrafts	Vocational training workshops are not utilized
Inmate rights	Inside the center, there are information posters displaying the rights and duties of inmates according to the provisions of the law. Some of these posters were provided by the ICHR.	
Suitability of the CRC for receiving people with disabilities, including inmates, visitors and staff.	The CRC is unsuitable for receiving people with disabilities, including inmates, visitors and staff.	

The assessment team visited the CRC on July 30, 2019. After discussing the assessment tool and recording the initial grades for each scope, the records outlined in the assessment methodology were viewed. After that, the assessment team conducted a field visit to all of the CRC's facilities to determine the actual situation of the facilities before recording the final assessment grade.

The overall total rate of Jenin CRC's compliance with the international standards is 2.4, reflecting compliance to some degree with the international standards for detention conditions.

The overall total rate of Jenin CRC's compliance in regards to the total rate of the standard of the CRC's policies was 1.7, which reflects a good compliance with international standards regarding the policies followed in Jenin CRC as follows:

- The CRC's compliance rate for the scope provisions related to CRC administration was 1.6, which reflects a good compliance with the international.
- The CRC's compliance rate for the scope provisions related to the CRC staff was 1.8, which reflects compliance to some degree with the international standards.
- The CRC's compliance rate for the scope provisions related to health care guarantees for inmates in the CRC was 2.4, which reflects compliance to some degree with the international standards.
- The CRC's compliance rate for the provisions of the scope related to torture and the use of force in the CRC was 1, which represents a full compliance with the scope related to torture and the use of force in the CRC.
- The CRC's compliance rate for the scope related to the procedures for receiving detainees/inmates in the CRC was 2.4, which reflects a good compliance with the international standards.
- The CRC's compliance rate for the scope related to detention conditions in the CRC was 1.7, which reflects a good compliance with the international standards. The CRC's compliance rate for the scope related to CRC visitors was 1, which reflects a full compliance with the international standards.

The total rate of Jenin CRC's compliance in regards to the total rate of the standard of equipment and infrastructure of the CRC was 3.4, which reflects a weak compliance with the international standards as follows:

- The CRC's compliance rate for the provisions related to the infrastruc-

ture and inmates' accommodation facilities in the CRC was 3.3, reflecting a weak compliance with the international standards.

- The CRC's compliance rate in regards to services facilities in the CRC was 3.4, which reflects compliance to some degree with the international standards.

The total rate of Jenin CRC's compliance in regards to the total rate of the standard of juvenile detention centers was 1.9, which reflects a good compliance with the international standards. The total rate of Jenin CRC's compliance in regards to the total rate of the standard of women's detention centers was 2.4, which reflects compliance to some degree with the international standards.

- **Remarks on Assessment Results Administration of the center:** The Jenin CRC complies well with the international standards for prison administration in terms of the availability of documented policies, directions and instructions on the administration of the CRC. The ratio of staff to inmates is 43.3% which is an acceptable ratio, especially with the horizontal nature of the prison. There are vocational rehabilitation facilities at the CRC but they are not operational and there is no clear policy on managing and operating them. The CRC is not equipped to receive inmates and visitors with disabilities. In addition, there is no policy that determines the number of inmates' working hours because work in all CRCs is a privilege and not compulsory.
- **CRC Staff:** The Jenin CRC complies well with the international standards for detention centers' staff. However, there is no system or specific standards for incentives and penalties for the center's staff who are paid the same as the rest of police staff without any additional allowances, nor is there an allowance for the nature of work. In addition, there are no clear or written criteria for appointing staff to the CRCs, and no employees with disabilities have been appointed according to the standard ratios.
- **Health care guarantees for inmates:** The Jenin CRC provides, to some degree, health care guarantees for inmates, especially in light of the lack of a permanent general physician at the CRC (5 days a week). However, there is a full-time nurse inside the center. Dental services

are provided only two days a week and a psychiatrist is available only when needed and through the Military Medical Services. The general medicine clinic, the dental clinic and the pharmacy are located in one room due to the conditions of the building, in addition to the fact that the tools necessary to equip the clinics are either not available or old and worn out.

- The inmates' medical examination is carried out at the Military Medical Services before their arrival to the CRC, and thus inmates are not examined upon their entry into the CRC by the CRC itself according to the international norms in this regard.
- In addition, there is no clear policy on appointing a qualified medical specialist since the medical specialist is appointed by the Military Medical Services, and neither the CRCD nor the police are involved in that. Furthermore, there is no room for medical isolation inside the CRC.

The medical specialist submits periodic reports to the prison administration about the quantity, quality and preparation of food; the extent to which the health and hygiene rules are followed in the CRC and its facilities; inmates' health conditions; the hygiene conditions of the facilities; heating, lighting and ventilation in the CRC and the quality and cleanliness of the inmates' clothes and their bed furnishings. However, the specialist does not follow-up on the extent of compliance with the rules related to sport and physical education because there is no place to practice these activities inside the CRC. Furthermore, there are no health care guarantees in the CRC for people with disabilities.

- **Torture and the use of force:** The Jenin CRC complies in an excellent manner with the international standards for preventing the use of force against inmates and respecting their rights.
- **Procedures for receiving detainees/inmates:** The Jenin CRC complies to some degree with the international standards regarding the procedures for receiving inmates and enabling them to be accommodated smoothly. However, the CRC is suffering from overcrowding and the inability to ensure a moderate living space for the inmates due to the conditions of the building. Not every inmate receives his own bed and bed furnishings as there were 35 inmates without beds at the time

of the assessment. However, the CRC guarantees, to a reasonable extent, the cleaning of sheets and bed furnishings according to a specific schedule. The CRC does not have a uniform for inmates. Inmates with disabilities are granted a reasonable amount of facilities commensurate with the nature of the disability, despite the fact that there is no policy for that.

- **Detention conditions:** The Jenin CRC provides good detention conditions for inmates in terms of meals, hours of exposure to the sun, movement and the availability of sufficient clean water for the needs of inmates. However, inmates are not distributed on the basis on their ability to coexist due to the overcrowding the CRC is suffering from. The CRC's administration respects the freedom to practice religious rituals and allows inmates to communicate with their families and friends regularly. Inmates receive news regularly through daily newspapers and television stations. In addition, cleaning materials are provided for the sanitary facilities which are cleaned by the inmates themselves. The CRC staff monitors inmates (only) in terms of washing and changing their clothes and underwear to ensure their physical cleanliness but they don't oblige them to do so. Work is not compulsory in the center, but it is a privilege granted to some categories of inmates based on compliance with the required rules of behavior and good conduct inside the center. In the Jenin CRC, sentenced inmates are not separated from detainees, however, those imprisoned for civil reasons, including debts, are separated from those imprisoned for criminal offenses.
- **Visitors:** The Jenin CRC complies in an excellent manner with the international standards regarding procedures for visits to inmates by their families and friends on a regular basis that is agreed upon in advance.
- **Infrastructure of inmates' rooms and accommodation facilities:** The Jenin CRC complies weakly with the international standards regarding the infrastructure and inmates' accommodation facilities due to the conditions of the building and its overcrowding with an occupancy rate of 129%. The rooms are inadequate for the accommodation of inmates in terms of the minimum space per each inmate, and there is no single bed for each inmate according to the international standards. The rooms are inadequate for the accommodation of inmates with dis-

abilities. The number of toilets and shower facilities is insufficient (in some rooms, the number of inmates reaches 14, with only one toilet with shower facility in the same place). Toilets are inadequate for the use of persons with disabilities or special needs. Due to the nature of the building, the windows are not wide enough to let in natural light and allow for adequate ventilation in the building. The CRC suffers from the difficulty of maintaining its facilities due to the nature of the building, which constitutes an inappropriate living condition for inmates. In addition, the recreational space is insufficient for the number of inmates and the infrastructure doesn't meet the accommodation requirements for inmates with disabilities.

- **Service facilities:** The Jenin CRC complies in a weakly with international standards due to the nature and quality of its service facilities. In the service facilities, the windows are not wide enough to let in natural light and allow for the ventilation of the facilities, which poses a real risk to the health of inmates and staff at the CRC. There are a number of facilities for vocational rehabilitation, but they are not operational. There is a library, but it has no books for persons with disabilities and is inadequate for their needs. The infrastructure of all of the service facilities is not equipped to meet the needs of persons with disabilities. The medical devices in the medical clinic need maintenance in addition to the need for some necessary medical devices that are not available there.
- **Juvenile detention center:** The Jenin CRC complies well with the international standards for juvenile detention. Detained juveniles are placed away from adults in separate sections. Records of juvenile delinquents are kept in complete confidentiality and are not available for others. Juveniles receive social, educational, professional and psychological care and protection. In addition, there are clear policies for fostering juveniles' bonds with their families. However, there is no sufficient coordination with local educational institutions to follow up on the education of detained juveniles, and there are no special programs for integrating the juveniles with disabilities into the society after their release. In addition, the infrastructure and the reception and accommodation facilities for juveniles with disabilities are not suitable for their needs.

- **Women's detention center:** The Jenin CRC complies to some degree with the international standards for the detention of women with a compliance rate of 2.4. Detained women are placed in separate sections away from men, and the women's section is headed by a responsible female. It is forbidden to search women by male employees, and infants are allowed to stay with their mothers. All women's sanitary items are provided regularly, and pregnant detainees give birth at civilian hospitals. Physical contact between detained mothers and their children is allowed during visits. However, the CRC does not have women's clinic that is separate from the general medicine clinic, nor is there a female doctor for this purpose. There is no nursery to take care of children accompanying their detained mothers. In addition, there are no vocational training programs for rehabilitating female inmates, building their capacities and filling their time in a good way. There is also weak coordination and networking with civil and community institutions for the rehabilitation of women before their release and training them to take care of themselves after their release. Reception and accommodation facilities are not adequate for the needs of women with disabilities.

Ramallah CRC

Item		Comments
CRC's location	Beitunia- Industrial area	It consists of 3 floors. Internal iron stairs were made to facilitate access to the parts of the building and the recreational space on the roof.
Total area	1,500square meters	
Living area	1000 square meters / the total living area in the three floors	
CRC's capacity	190 inmates	The number of inmates at the time of the assessment: 264 inmates
Rates of accommodation area occupancy (inmate density)	139%	
Nature of the building	A horizontal building made of concrete that is unsuitable as a CRC.	It was opened for operation as a CRC in 2005
Service units found at the CRC	General physician clinic, dentist clinic, library, classroom, kitchen, library, recreational space on the roof divided into two parts.	
Inmates' rights	Inside the center, there are information posters displaying the rights and duties of inmates according to the provisions of the law. Some of these information posters were provided by the ICHR.	
Suitability of the CRC to receive inmates, visitors and employees with disabilities.	The CRC is not equipped to receive inmates, visitors and employees with disabilities.	

The assessment team visited the CRC on July 31, 2019. After discussing the assessment tool and assigning the initial grades for each scope, the records outlined in the assessment methodology were viewed. After that, the assessment team conducted a field visit to all of the CRC's facilities to determine the actual situation of the facilities before approving the final assessment grade.

The total rate of Ramallah CRC's compliance with international standards is 2.5, reflecting compliance to some degree with the international standards for detention conditions.

The total rate of Ramallah CRC's compliance in regards to the total rate of the standard of the CRC's policies was 1.7, which reflects a good compliance with the international standards as follows:

- The CRC's compliance rate for the scope provisions related to CRC administration was 1.7, which reflects a good compliance with the international standards.
- The CRC's compliance rate for the scope provisions related to the staff of the CRC was 1.8, which reflects a good compliance with the international standards.
- The CRC's compliance rate for the provisions of the scope related to health care guarantees for inmates in the CRC was 2.1, which reflects compliance to some degree with the international standards. The CRC's compliance rate for the provisions of the scope related to torture and the use of force in the CRC was 1, which represents a full compliance with the scope related to torture and the use of force in the CRC.
- The CRC's compliance rate for the scope related to the procedures for receiving detainees/inmates in the CRC was 2.7, which reflects compliance to some degree with the international standards. The CRC's compliance rate for the scope related to detention conditions in the CRC was 1.8, which reflects a good compliance with the international standards. The CRC's compliance rate for the scope related to CRC visitors was 1, which reflects a full compliance with the international standards.

The total rate of Ramallah CRC's compliance in regards to the total

rate of the standard of equipment and infrastructure of the CRC was 3.4, which reflects a weak compliance with the international standards as follows:

- The CRC's compliance rate for the provisions related to the infrastructure and inmates' accommodation facilities in the CRC was 3.5, reflecting a weak compliance with the international standards.
- The CRC's compliance rate in regards to services facilities in the CRC was 3.2, which reflects a weak compliance with the international standards.

The total rate of Ramallah CRC's compliance in regards to the total rate of the standard of women's detention centers was 2.4, which reflects compliance to some degree with the international standards.

It should be noted that there were no juvenile inmates at the CRC at the time of the assessment.

Remarks on the assessment results:

- **Administration of the CRC:** The Ramallah CRC complies well with the international standards for prison administration in terms of the availability of documented policies, directions and instructions on the CRC's administration. However, the ratio of staff to inmates is only 30.6% which is a low ratio, especially in light of the conditions of the building. There are vocational rehabilitation facilities in the CRC but they are not operational and there is no clear policy on managing and operating them. The CRC is not equipped to receive inmates and visitors with disabilities. In addition, there is no policy that determines the number of inmates' working hours because work in all CRCs is a privilege and not compulsory.
- **Center's staff:** The Ramallah CRC complies well with the international standards for the staff of detention centers. However, there is no system or specific standards for incentives and penalties for the CRC's staff who are paid the same as the rest of police staff without any additional allowances, nor is there an allowance for the nature of work. In addition, there are no clear or written criteria for appointing staff

to the CRCs, and no employees with disabilities have been appointed according to the known percentages.

- **Health care guarantees for inmates:** The Ramallah CRC provides, to some degree, health care guarantees for inmates, especially in light of the lack of a permanent general physician at the CRC (5 days a week). However, there is a full-time nurse residing at the CRC. Dental services are provided only two days a week, and a psychologist is available only when needed and through the Military Medical Services. There is no separate place for the pharmacy, which is just a cabinet in the general physician's room due to the conditions of the building. In addition, the tools necessary to equip the clinics are either not available or old and worn out.
- The inmates' medical examination is carried out at the Military Medical Services before their arrival to the center, and thus inmates are not examined upon their entry into the CRC by the CRC itself according to international norms in this regard.
- In addition, there is no clear policy on appointing a qualified medical specialist, since the medical specialist is appointed by the Military Medical Services, and neither the CRCD nor the police are involved in that. Furthermore, there is no room for medical isolation inside the center.

The medical specialist submits periodic reports to the prison's administration about the quantity, quality and preparation of food; the extent to which the health and hygiene rules are followed in the CRC and its facilities; inmates' health conditions; the hygiene conditions of the facilities; heating, lighting and ventilation in the CRC and the quality and cleanliness of the inmates' clothes and their bed furnishings. However, the specialist does not follow-up on the extent of compliance with the rules related to sport and physical education because there is no place to practice these activities inside the CRC. Furthermore, there are no health care guarantees in the CRC for people with disabilities.

- **Torture and the use of force:** The Ramallah CRC complies in an excellent manner with the international standards.
- **Procedures for receiving detainees/inmates:** The Ramallah CRC

complies well with the international standards regarding the procedures for receiving inmates and enabling them to be accommodated smoothly, except with regards to avoiding overcrowding and ensuring a moderate living space for the inmates due to the conditions of the building and the high occupancy rate at the CRC. The inmates do not receive written instructions and information about their rights and about the procedures and policies of the CRC but rather they are informed of them orally. Not every inmate receives his own bed and bed furnishings as there were 50 inmates without beds at the time of the assessment. However, the CRC guarantees, to a reasonable degree, the cleaning of sheets and bed furnishings according to a specific schedule. The CRC does not have a uniform for inmates. Inmates with disabilities are granted a reasonable amount of facilities commensurate with the nature of the disability, but there is no policy for that.

- **Detention conditions:** The Ramallah CRC provides good detention conditions for inmates in terms of meals, hours of exposure to the sun, movement and the availability of sufficient clean water for the needs of inmates. However, inmates are not distributed on the basis of their ability to coexist due to the overcrowding the CRC is suffering from. The CRC's administration respects the freedom to practice religious rituals and allows inmates to communicate with their families and friends regularly. Inmates receive news regularly through daily newspapers and television stations. In addition, cleaning materials are provided for the sanitary facilities which are cleaned by the inmates themselves. The staff of the CRC monitors inmates (only) in terms of washing and changing their clothes and underwear to ensure their physical cleanliness but they don't oblige them to do so. Work is not compulsory in the center, but it is a privilege granted to some categories of inmates based on compliance with the required rules of behavior and good conduct within the CRC. In the Ramallah CRC, sentenced inmates are not separated from detainees, however, those imprisoned for civil reasons, including debts, are separated from those imprisoned for criminal offenses.
- **Visitors:** The Ramallah CRC complies in an excellent manner with the international standards regarding the procedures for visiting inmates by their families and friends regularly on a pre-agreed basis.

- **Infrastructure of inmates' rooms and accommodation facilities:** The Ramallah CRC complies weakly with the international standards regarding the infrastructure and inmates' accommodation facilities due to the conditions of the building and its overcrowding with an occupancy rate of 139%. The living space in the CRC is inadequate according to international standards (the minimum living space according to the international standards is 1,426 square meters). Moreover, the rooms are inadequate for the accommodation of inmates in terms of the minimum space per each inmate, and there is no single bed for each inmate according to international standards. The rooms are unsuitable for the accommodation of inmates with disabilities. The number of toilets and shower facilities is insufficient (in some rooms, the number of inmates reaches 19, with only one toilet with a shower facility in the same place for this number). Toilets are unsuitable for the use of persons with disabilities or special needs. Due to the nature of the building, the windows are not wide enough to let in natural light and allow for adequate ventilation in the building. The CRC suffers from the difficulty of maintaining its facilities due to the nature of the building, which constitutes an unsuitable living condition for inmates. In addition, the recreational space is insufficient for the number of inmates and the infrastructure doesn't meet the accommodation requirements for inmates with disabilities.
- **Services facilities:** Ramallah CRC complies in weakly with the international standards due to the nature and quality of its services facilities. In the service facilities, the windows are not wide enough to let in natural light and allow for ventilation of the facilities, which poses a real risk to the health of inmates and staff at the CRC. There are few facilities for vocational rehabilitation but they are not operational. There is a library (containing about 300 books) but it has no books for persons with disabilities and it is inadequate for their needs. The infrastructure of all of the service facilities is not equipped to meet the needs of persons with disabilities. The medical devices in the medical clinic (such as the ECG device) need maintenance in addition to the need to provide some necessary medical devices that are not available in the clinic.
- **Women's detention center:** The Ramallah CRC complies to some de-

gree with the international standards for the detention of women with a compliance rate of 2.4. Detained women are placed in separate sections away from men, and the women's section is headed by a female staff member. It is forbidden to search women by male employees, and infants are allowed to stay with their mothers. All women's sanitary items are provided regularly, and pregnant detainees give birth in civilian hospitals. Physical contact between detained mothers and their children is allowed during visits. However, the CRC does not have a women's clinic that is separate from the general medicine clinic, nor is there a female doctor for this purpose. There is no nursery to take care of children accompanying their detained mothers. In addition, vocational training programs for female inmates, if any, are limited to traditional women's professions. There is also weak coordination and networking with civil and community institutions for the rehabilitation of women before their release and training them to take care of themselves after their release. Reception and accommodation facilities are not adequate for the needs of women with disabilities.

- **Juvenile detention center:** There were no juveniles at the time of the assessment.

Tulkarem CRC

Item		Remarks
CRC's location	Al-Hara Al-Sharqiya - within the Muqataa area	Single-floor building
Total area	1,144 square meters	
Living space	650 square meters	
CRC's capacity	58 inmates	There were 85 inmates at the time of the assessment.
Rates of accommodation area occupancy (inmate density)	146.5%	
Building's nature	An old building that is unsuitable to serve as a CRC.	It was opened for operation as a CRC in 2009.
Service units found at the CRC	General medicine room, dental room, library, classroom, vocational training units: handicrafts, bakery, barbershop	Vocational training workshops are not utilized
Inmates' rights	Inside the center, there are information posters displaying the rights and duties of inmates according to the provisions of the law. Some of these information posters were provided by the ICHR.	
Suitability of the CRC to receive inmates, visitors and employees with disabilities	The CRC is not suitable to receive inmates, visitors and employees with disabilities	

The assessment team visited the CRC on July 27, 2019. After discussing the assessment tool and recording the initial grades for each scope, the records outlined in the assessment methodology were viewed. After that, the assessment team conducted a field visit to all of the CRC's facilities to determine the actual situation of the facilities before recording the final assessment score.

The total rate of Tulkarem CRC's compliance with international standards is 2.5, reflecting compliance to some degree with the international standards.

The overall total rate of Tulkarem CRC's compliance in regards to the total rate of the standard of the CRC's policies was 1.7, which reflects good compliance with the international standards as follows:

- The CRC's compliance rate for the scope provisions related to CRC administration was 1.6, which reflects a good compliance with the international standards. The CRC's compliance rate for the scope provisions related to the staff of the CRC was 1.8, which reflects a good compliance with the international standards.
- The CRC's compliance rate for the scope provisions related to health care guarantees for inmates in the CRC was 2.3, which reflects compliance to some degree with the international standards.
- The CRC's compliance rate for the scope provisions related to torture and the use of force in the CRC was 1, which represents a full compliance with the scope related to torture and the use of force in the CRC.
- The CRC's compliance rate for the scope related to the procedures for receiving detainees/inmates at the CRC was 2.5, which reflects compliance to some degree with the international standards. The CRC's compliance rate for the scope related to detention conditions in the CRC was 1.9, which reflects a good compliance with the international standards.
- The CRC's compliance rate for the scope related to CRC visitors was 1, which reflects a full compliance with the international standards.

The total rate of Tulkarem CRC's compliance in regards to the total rate of the standard of equipment and infrastructure of the CRC was 3.3, which reflects a weak compliance with the international standards CRC as follows:

- The CRC's compliance rate for the provisions related to the infrastructure and inmates' accommodation facilities in the CRC was 3.3, reflecting a weak compliance with the international standards.
- The CRC's compliance rate in regards to service facilities in the CRC was 3.2, which reflects a weak compliance with the international standards. It should be noted that there were no juvenile or women inmates at the CRC at the time of the assessment.

Remarks on the assessment results:

- **Administration of the CRC:** The Tulkarem CRC complies well with the international standards for prison administration in terms of the availability of documented policies, directions and instructions on the administration of the CRC. The ratio of staff to inmates is only 51.7% which is a good ratio in light of the conditions of the building. There are some vocational rehabilitation facilities in the CRC but they are not operational and there is no clear policy on managing and operating them. The CRC is not equipped to receive inmates and visitors with disabilities. In addition, there is no policy that determines the number of inmates' working hours because work in all CRCs is a privilege and not compulsory.
- **CRC's staff:** The Tulkarem CRC complies well with the international standards for staff of detention centers. However, there is no system or specific standards for incentives and penalties for the CRC's staff who are paid the same as the rest of police staff without any additional allowances, nor is there an allowance for the nature of work. In addition, there are no clear or written criteria for appointing staff to the CRCs, and no employees with disabilities have been appointed according to the known percentages.
- **Health care guarantees for inmates:** The Tulkarem CRC provides, to some degree, health care guarantees for inmates, especially in light of the lack of a permanent general physician at the CRC (5 days a week). However, there is a full-time nurse residing at the center. Dental services are provided only once a week. A psychologist is available only when needed and through the Military Medical Services. In addition, the tools necessary to equip the clinics are either not available or old and worn out.
- The inmates' medical examination is carried out at the Military Medical Services before their arrival to the CRC, and thus inmates are not examined upon their entry by the CRC itself according to the international norms in this regard.
- In addition, there is no clear policy on appointing a qualified medical specialist, since the medical specialist is appointed by the Military

Medical Services, and neither the CRCDC nor the police are involved in that. Furthermore, there is no room for medical isolation inside the center.

The medical specialist submits periodic reports to the prison's administration about the quantity, quality and preparation of food; the extent to which the health and hygiene rules are followed in the CRC and its facilities; inmates' health conditions; the hygiene conditions of the facilities; heating, lighting and ventilation in the CRC and the quality and cleanliness of the inmates' clothes and their bed furnishings. However, the specialist does not submit an assessment report to the CRC's administration on the detention conditions in the CRC and their impact on inmates' health nor does he follow-up on the extent of compliance with the rules related to sport and physical education because there is no place to practice these activities inside the center. Furthermore, there are no health care guarantees in the CRC for people with disabilities.

- **Torture and the use of force:** The Tulkarem CRC complies in an excellent manner with international standards for preventing the use of force against inmates and respecting their rights.
- **Procedures for receiving detainees/inmates:** The Tulkarem CRC complies to some degree with the international standards regarding the procedures for receiving inmates and enabling them to be accommodated smoothly, except with regards to avoiding overcrowding and ensuring a moderate living space for the inmates due to the conditions of the building and the high occupancy rate at the CRC. Inmates do not receive written instructions and information about their rights and about the procedures and policies of the CRC but rather they are informed of them verbally. Not every inmate receives his own bed and bed furnishings as there were 27 inmates without beds at the time of the assessment. However, the CRC guarantees, to a reasonable extent, the cleaning of sheets and bed furnishings according to a specific schedule. The CRC does not have a uniform for inmates. Inmates with disabilities are granted a reasonable amount of facilities commensurate with the nature of the disability, but there is no policy for that.
- **Detention conditions:** The Tulkarem CRC provides good detention conditions for inmates in terms of meals, hours of exposure to the sun,

movement and the availability of sufficient clean water for the needs of inmates. However, inmates are not distributed on the basis of their ability to coexist due to the overcrowding the CRC is suffering from. The CRC's administration respects the freedom to practice religious rituals and allows inmates to communicate with their families and friends regularly. Inmates receive news regularly through daily newspapers and television stations. In addition, cleaning materials are provided for the sanitary facilities which are cleaned by the inmates themselves. The staff of the CRC monitors inmates (only) in terms of washing and changing their clothes and underwear to ensure their physical cleanliness but they don't oblige them to do so. Work is not compulsory in the center, but it is a privilege granted to some categories of inmates based on compliance with the required rules of behavior and good conduct inside the CRC. In the Tulkarem CRC, sentenced inmates are not separated from detainees, and those imprisoned for civil reasons, including debts, are not separated from those imprisoned for criminal offenses due to the overcrowding the CRC is suffering from.

- **Visitors:** The Tulkarem CRC complies in an excellent manner with the international standards regarding the procedures for visits to inmates by their families and friends regularly on a pre-agreed basis.
- **Infrastructure of inmates' rooms and accommodation facilities:** The Tulkarem CRC complies in weakly with the international standards regarding the infrastructure and inmates' accommodation facilities due to the conditions of the building and its overcrowding with an occupancy rate of 146.5%. The rooms are inadequate for the accommodation of inmates in terms of the minimum space per each inmate, and there is no single bed for each inmate according to international standards. The rooms are inadequate for the accommodation of inmates with disabilities. The number of toilets and shower facilities is insufficient (in some rooms, the number of inmates reaches 17, with only one toilet with a shower facility in the same place for this number). Toilets are unsuitable for the use of persons with disabilities or special needs. Due to the nature of the building, the windows are not wide enough to let in natural light and allow for adequate ventilation of the building. The CRC suffers from the difficulty of maintaining its facilities due to the nature of the building, which constitutes inade-

quate living conditions for inmates. In addition, the recreational space is insufficient for the number of inmates and the infrastructure doesn't meet the accommodation requirements for inmates with disabilities.

- **Service facilities:** The Tulkarem CRC complies weakly with the international standards due to the nature and quality of its services facilities. In the services facilities, the windows are not wide enough to let in natural light and allow for ventilation of the facilities, which poses a real risk to the health of inmates and staff at the center. There are facilities for vocational rehabilitation but they are not operational. In addition, there is a library but it has no books for persons with disabilities and it is inadequate for their needs. The infrastructure of all of the service facilities is not equipped to meet the needs of persons with disabilities. The medical devices in the medical clinic need maintenance in addition to the need to provide some necessary medical devices that are not available at the clinic.
- **Juvenile detention center:** There were no juveniles at the time of the assessment.
- **Women's detention center:** There were no women inmates at the time of the assessment.

Nablus CRC

Item		Remarks
CRC's location	Ein Beit Al-Ma'a - Haifa Street - in front of Nablus Courts Complex	It consists of 3 floors. The recreational space is located on the roof of the building.
Total area	2,270 square meters	It consists of three horizontal floors.
Living area	380 square meters	
CRC's Capacity	126 inmates	The number of inmates at the time of the visit was 200.
Rates of accommodation area occupancy (inmate density)	158.7%	
Building's nature	<p>A stone building intended for housing purposes. It was purchased to be used as a temporary place to accommodate inmates until the construction of a prison is completed.</p> <p>The building is unsuitable as a CRC because it's surrounded by a residential area on three sides. it is also surrounded by the Nablus City Courts Complex on the fourth side.</p>	It was opened for operation as a CRC in 2009.
Service units found at the CRC	<p>General medicine room, dentist room, classroom, bakery, library in the staircase.</p> <p>Vocational training rooms: bakery and handicrafts/sewing workshop.</p>	The vocational training workshops are not operational.
Inmates' rights	Inside the center, there are information posters displaying the rights and duties of inmates according to the provisions of the law. Some of these information posters were provided by the ICHR.	
Suitability of the CRC to receive inmates, visitors and staff with disabilities	The CRC is not suitability to receive inmates, visitors and staff with disabilities.	

The assessment team visited the CRC on August 4, 2019. After discussing the assessment tool and recording the initial grades for each scope, the records outlined in the assessment methodology were viewed. After that, the assessment team conducted a field visit to all of the CRC's facilities to determine the actual situation of the facilities before recording the final assessment score.

The total rate of the Nablus CRC's compliance with the international standards is 2.8, reflecting compliance to some degree with the international standards for detention conditions.

The total rate of Nablus CRC's compliance in regards to the total rate of the standard of the CRC's policies was 1.8, which reflects a good compliance with the international standards as follows:

- The CRC's compliance rate for the scope provisions related to CRC administration was 1.8, which reflects a good compliance with the international standards.
- The CRC's compliance rate for the scope provisions related to the CRC staff was 1.8, which reflects a good compliance with the international standards. The CRC's compliance rate for the scope provisions related to health care guarantees for inmates in the CRC was 2.3, which reflects compliance to some degree with the international standards. The CRC's compliance rate for the scope provisions related to torture and the use of force in the CRC was 1, which represents a full compliance in the scope related to torture and the use of force in the CRC.
- The CRC's compliance rate for the scope related to the procedures for receiving detainees/inmates into the CRC was 2.7, which reflects compliance to some degree with the international standards. The CRC's compliance rate for the scope related to detention conditions in the CRC was 1.7, which reflects a good compliance with the international standards. The CRC's compliance rate for the scope related to CRC visitors was 1, which reflects a full compliance with the international standards.

The total rate of the Nablus CRC's compliance in regards to the total rate of the standard of equipment and infrastructure of the CRC was 3.7, which reflects a weak compliance with the international standards as follows:

- The CRC's compliance rate for the provisions related to the infrastructure and inmates' accommodation facilities in the CRC was 3.8, reflecting a weak compliance with the international standards.
- The CRC's compliance rate in regards to services facilities in the CRC was 3.7, which reflects a weak compliance with the international standards.

The total rate of the Nablus CRC's compliance in regards to the total rate of the standard of the juvenile detention center was 2.9, which reflects a weak compliance with the international standards.

It should be noted that there were no women inmates at the CRC at the time of the assessment.

Remarks on the assessment results:

- **CRC's Administration:** The Nablus CRC complies well with the international standards for prison management in terms of the availability of documented policies, directions and instructions on the CRC's administration. However, the ratio of staff to inmates is 30%, which is a low ratio, especially in light of the overcrowding in the prison. There is no room for meetings with inmates' attorneys. There are vocational rehabilitation facilities in the CRC but they are not operational and there is no clear policy on managing and operating them. The CRC is not equipped to receive inmates and visitors with disabilities. In addition, there is a policy that determines the number of inmates' working hours but it's not used because work in all CRCs is a privilege and not compulsory.
- **CRC's staff:** The Nablus CRC complies well with the international standards for staff of detention centers. However, there is no system or specific standards for incentives and penalties for the CRC's staff who are paid the same as the rest of police staff without any additional allowances, nor is there an allowance for the nature of work. In addition, there are no clear or written criteria for appointing staff to the CRCs, and no employees with disabilities have been appointed according to the known percentages.

- **Health care guarantees for inmates:** The Nablus CRC provides, to some degree, health care guarantees for inmates, especially in light of the lack of a permanent general physician at the CRC (5 days a week until 02:00 pm). However, there is a full-time resident nurse at the CRC. Dental services are provided three days a week in a room separate from the general medicine room. However, the tools necessary to equip the clinics are either not available or old and worn out. A psychologist is available only when needed and through the Military Medical Services. The inmates' medical examination is carried out at the Military Medical Services before their arrival to the CRC, and thus inmates are not examined upon their entry by the CRC itself according to the international norms in this regard.
- In addition, there is no clear policy on appointing a qualified medical specialist, since the medical specialist is appointed by the Military Medical Services, and neither the CRCD nor the police are involved in that. Furthermore, there is no room for medical isolation inside the CRC.

The medical specialist submits periodic reports to the prison's administration about the quantity, quality and preparation of food; the extent to which the health and hygiene rules are followed in the CRC and its facilities; inmates' health conditions; the hygiene conditions of the facilities; heating, lighting and ventilation in the CRC and the quality and cleanliness of the inmates' clothes and their beddings. However, the specialist does not follow-up on the extent of compliance with the rules related to sport and physical education because there is no place to practice these activities inside the CRC. Furthermore, there are no health care guarantees in the CRC for people with disabilities.

- **Torture and the use of force:** The Nablus CRC complies in an excellent manner with international standards for preventing the use of force against inmates and respecting their rights.
- **Procedures for receiving detainees/inmates:** The Nablus CRC complies to some degree with the international standards regarding the procedures for receiving inmates and enabling them to be accommodated smoothly. However, the CRC is suffering from the overcrowding and the inability to provide a moderate living space for the inmates due

to the conditions of the building. Not every inmate receives his own bed and bed furnishings as there were 70 inmates without beds at the time of the assessment. However, the CRC guarantees, to a reasonable extent, the cleaning of sheets and beddings according to a specific schedule. The CRC does not have a uniform for inmates. Inmates with disabilities are granted a reasonable amount of facilities commensurate with the nature of the disability, but there is no policy for that.

- **Detention conditions:** The Nablus CRC provides good detention conditions for inmates in terms of meals, hours of exposure to the sun, movement and the availability of sufficient clean water for the needs of inmates. However, inmates are not distributed on the basis of their ability to coexist due to the overcrowding the CRC is suffering from. The CRC's management respects the freedom to practice religious rituals and allows inmates to communicate with their families and friends regularly. Inmates receive news regularly through daily newspapers and television stations. In addition, cleaning materials are provided for the sanitary facilities which are cleaned by the inmates themselves. The staff of the CRC monitors inmates (only) in terms of washing and changing their clothes and underwear to ensure their physical cleanliness but they don't oblige them to do so. Work is not compulsory in the center, but it is a privilege granted to some categories of inmates based on compliance with the required rules of behavior and good conduct inside the center. In the Nablus CRC, sentenced inmates are not separated from detainees, however, those imprisoned for civil reasons, including debts, are partially separated from those imprisoned for criminal offenses according to the conditions of the building.
- **Visitors:** The Nablus CRC complies in an excellent manner with the international standards regarding procedures for visits to inmates by their families and friends regularly on a pre-agreed basis.
- **Infrastructure of inmates' rooms accommodation and facilities:** The Nablus CRC is very poorly compliant with international standards in terms of infrastructure and facilities for inmates. The building has a poor physical condition and is overcrowded. The occupancy rate is 158.7%, which is one of the highest rates in Palestinian CRCs. The living space in the prison is considered inadequate (the suitable living area according to international standards is 1,080 square meters, which

is approximately one third of the available area today). The rooms are not suitable for accommodating inmates in terms of the minimum space allocated to each inmate. In addition, there is no single bed for each inmate as provided for in international standards, and the rooms are not suitable for accommodating inmates with disabilities. At the same time, the number of toilets and shower facilities is insufficient. (In some rooms, the number of inmates reaches up to more than 19, with only one toilet and shower facility). Moreover, the toilets are not suitable for the use of persons with disabilities or special needs. Due to the nature of the building, the windows in the inmates' rooms and facilities are covered by metal guard (protection) (due to the CRC's presence within a residential area and opposite the court complex), which does not allow natural light and proper ventilation and exposes inmates to diseases. The CRC suffers from difficulty in maintenance work due to the nature of the building, which constitutes an unsuitable living condition for inmates. The recreational space is insufficient for the numbers of inmates. In addition, the infrastructure is unsuitable for the requirements of disabled inmates' accommodation.

- **Service facilities:** The Nablus CRC complies very weakly with international standards due to the nature and quality of the service facilities in it. Because of the nature of the building, the windows in the service facilities are covered by metal guards (protection) (due to the CRC's presence inside a residential area and opposite the court complex) or are small in size, which does not allow natural light and proper ventilation. As a result, this poses a real health risk to the inmates and staff at the CRC. Also, unlike other CRCs, there is no library in the Nablus CRC. Although there are a number of vocational rehabilitation facilities, however, they are not operational. Although there is a library, there are no books dedicated to persons with disabilities and it is not compatible with the needs of persons with disabilities. The medical clinic needs a replacement of the medical equipment found in it due to their derelict state. Also, it needs to provide some necessary medical equipment that it lacks.
- **Juvenile detention center:** To some degree, the Nablus CRC complies international standards for the detention of juveniles. Although delinquent detained juveniles are separated from adults in separate sections

and their files are kept confidential; although juveniles receive special treatment including social protection and educational and vocational services, as well as psychological counseling. There are clear policies for enhancing the ties of juveniles with their families. their accommodation rooms are insecure due to the nature of the building. In addition, there are no times for sports education and recreation, during the period allocated for exercises, for juvenile inmates and others who are allowed by their age and health condition, and the tools that juveniles need for sports and entertainment are not available. there is coordination with local educational institutions to follow up on the education of detained juveniles in an inadequate manner, and special programs are not available to integrate juveniles with a disability into society after their release. In addition, the infrastructure and reception facilities and accommodation for disabled juveniles are not compatible with their needs.

- **Women's detention center:** There were no detained females at the Nablus CRC.

Recommendations

CRCs Administration

- The need to increase the number of staff commensurate with the number of inmates.
- The need to provide accommodations for the director of the center throughout the week

CRCs Staff

- The necessity to create a system or specific criteria for incentives and penalties that govern the staff of the CRCs
- The necessity to grant the CRCs staff a “nature of work allowance”
- The necessity to set clear written criteria for the employment of CRCs staff
- The necessity to establish a firm and documented penalties system to hold the violators of the policies and rules of CRC.

Health care guarantees for inmates:

- The necessity to establish a women clinic for female inmates with a specialized female gynecologist.
- The necessity to make dental care available throughout the week through a full-time dentist and a dental clinic.
- The necessity to set a clear policy on the appointment of a qualified

medical specialist.

- The necessity to provide psychological care through specialists who visit the CRC for adequate time specially in light of the overcrowding of the CRCs.
- The need to provide a medical isolation room in the CRCs.
- The need to establish a medical laboratory in the CRCs.
- The necessity to provide adequate cadre of doctors and nurses to work round the clock
- The need to follow up the medical procedures on inmates and request of a detailed medical report before bringing them back to the CRC in case they were referred to a medical center outside the CRC.

Detention conditions:

- The necessity to set a policy to separate the unsentenced inmates from the sentenced ones.
- The necessity to address the issue of the severe overcrowding of some CRCs.

Infrastructure of inmates' rooms accommodation and facilities:

- The need to allocate a single bed with clean bed furnishings for each inmate, whereas some of the inmates have to sleep on the floor.
- the need to provide a uniform for the inmates in the CRCs.
- the need to provide a recreational space for adequate movement and sun and air exposure.
- the need to distribute the inmates on the CRC blocks according to their ability to coexist.
- the need to provide wide windows that allow natural light that enable the inmates to read and allow clean air to the room and regenerate it daily.

Service facilities:

- The need to provide toilets for persons with disabilities
- The need to provide the requirements of persons with disabilities whether they were CRC staff, inmates or visitors.
- The need to provide shower and toilets facilities suitable for the use of the persons with disabilities.
- The need to provide a kitchen.

Rehabilitation: The need to set a policy that determines working hours as working in CRCs is privilege and non-binding.

- The need to provide vocational rehabilitation facilities. (handicrafts, bakery, barbershop (
- The need to provide trainers for the education and vocational training programs.
- The need to coordinate and network with CSOs to rehabilitate women before their release and train them on how to take care of their selves after their release.
- The need to provide training opportunities in non-traditional professions.
- The need to provide a library with an adequate resources.

Juvenile detention center

- the need to coordinate with local educational institutions to follow up the education of the detained juveniles as they are not sufficiently educated in the CRCs.

Women detention centers:

- The need to provide female trainers for the education and vocational training programs.
- The need to coordinate and network with CSOs to rehabilitate women before their release and train them on how to take care of their selves

after their release.

- The necessity to establish a women clinic for the female inmates with a specialized female gynecologist.

Annexes

Annex 1

Names of persons participating in the assessment

1. ICHR

Mousa Abu Dheim	Director of Complaints and Investigations Department
Sami Jabarin	Coordinator of Complaints and Investigations Department
Hiba Fathi Farid	Monitoring, Evaluation and Database Officer

2. Correction & Rehabilitation Centers

Major Osama Al-Hajj	Director of Jericho CRC
First Lieutenant Magdy Shamasna	Security Department Officer
First Lieutenant Ashraf Abu Arra	Health Care Officer
Lt.-Colonel Muhammad Al-Assi	Director of Hebron CRC
Major/ Bassam Al-Zaarneh	—
Sami Mughannam	Health Care Officer
Major Ibrahim Alsamasra	Director of Bethlehem CRC
Major Ahmed Awad	Deputy Director of Bethlehem CRC
Lt.-Colonel Nael Juma	Director of Jenin CRC
Lt.-Colonel Ahmad Qalalweh	Director of Ramallah CRC
Major Ala Abu Kharmeh	Director of Tulkarem CRC
Lt.-Colonel Mohamed Amin	Director of Nablus CRC
Major Emad Salameh	Head of Social Care Center

3. CRCD in the West Bank

Major Mahmoud Bashir	Director of Legal Department
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4. Names of ICHRstaff who participated the field visits for the assessment

Ala Nazzal	Director of Northern West Bank Office
Walid Sheikh	Director of Central West Bank Office
Farid Atrash	Director of Southern West Bank Office
Samir Abu Shams	Field Researcher – North West Bank Office
Mohammad Kamamji	Field Researcher – Northern West Bank Office
Yazan Sawaftah	Field Researcher – Northern West Bank Office
Rana Kalbounah	Field Researcher – Central West Bank Office
Hazem Makhalfah	Field Researcher – Central West Bank Office
Ala Ghanayem	Field Researcher – Southern West Bank Office
Rimal Harbiyat	Field Researcher – Southern West Bank Office

Annex 2

List of records and reports from which a sample was viewed during the assessment visit

Item	Status	Grade (1-3) ³	Notes
Inmates' files			
Periodic meeting minutes			
CRC security check report			
Reports of the medical specialist, including water examination			
Reports of the medical specialist, including solitary confinement			
Reports of the medical specialist, including inspections of food supplies			
Reports of the medical specialist, including CRC facilities			
Meal examples			
Review of the work schedule of doctors and health officials working at the CRC			
Reports on inmates with special needs, if any			

Visits to all CRC facilities, which includes all service facilities such as the recreational space, library, laundry, kitchen and storage facilities, doctor's room, dental room, in addition to visits to inmate rooms and sanitation facilities.

³ 1 = Complete, clear, comprehensive, and updated periodically

2 = Deficiency of only one of the elements: complete, clear, comprehensive, and updated periodically

3 = Deficiency of more than one component: complete, clear, comprehensive, and updated periodically

Annex 3

Definition of the scope of the assessment tool standards

Standards	Definition of the scope of standards
Section Two: General CRC Policies	
1. Management of the CRC: Please rate from 1 to 5, where 1 represents total compliance with the standard and 5 represents non-compliance.	
1. The CRC has a documented and clear policy for appointing its employees (please review).	There is a policy = 1 No policy = 5
2. CRC director resides in or near the CRC.	CRC director resides in or near the CRC = 1 CRC director resides at the CRC at least 4 days a week = 3 CRC director does not reside in or near the CRC = 5
3. CRC administration issues directives to its workers on respecting the rights of inmates periodically.	CRC management issues directives = 1 CRC management does not issue directives = 5
4. There is a clear policy in the CRC structure to separate the investigation tasks from the arresting party (please review).	There is a clear policy = 1 No clear policy = 3 No policy = 5
5. Number of staff is proportionate to the number of inmates. ⁴	The number of staff is proportionate to the number of inmates (staff's proportion is 50% of inmates' number) = 1 The number of staff is fairly proportionate to the number of inmates (staff's proportion ranges from less than 50% to over 40% of inmates' number) = 3 The number of staff is not proportionate to the number of inmates (staff's proportion is less than 40% of inmates' number) = 5

4 The proportionality of the ratio of CRC staff to inmates depends on several factors, including the extent of security provisions in the CRC, in addition to the use of modern technological means for ensuring the security and protection of the CRC and its inmates.

6. Numbered, bound, complete and updated inmate records are available at the CRC (inmate's identity, reasons for conviction/conciliation, authority concerned with inmate, date and time of inmate reception and release, committal order, earliest expected time for inmate to appear in court) (please review).	Records available = 1 No records available = 5
7. The CRC has documented and clear policies and standards for maintaining security for inmates and workers at the center (please review).	There is a policy = 1 No policy = 5
8. The CRC has a documented and effective complaints system.	There is a complaints system = 1 There is a complaints system but not documented / or ineffective = 3 No complaints system = 5
9. CRC has service facilities (library, vocational training, and other facilities) and a clear system for its management.	There is an operational library and rehabilitation facilities and a clear system for managing them = 1 No library, no rehabilitation facilities, or clear system for managing them (one of them does not exist) = 3 No library, no rehabilitation facilities, no clear management system = 5
10. CRC has reliable and clear policies and procedures for managing family visits and they have been carefully followed.	There is a clear policy and reliable procedures = 1 No clear policy and no reliable procedures = 5
11. CRC cooperates with social institutions in providing services to inmates.	CRC cooperates with social institutions in providing services to inmates = 1 CRC does not cooperate with social institutions in providing services to inmates = 5
12. There is a clear policy on disclosing information about detainees and their cases to the media and other parties.	There is a clear policy on disclosure of detainees' information = 1 There is no clear policy on disclosing the information of the detainees = 5

13. There are clear policies and reliable procedures for managing visits of lawyers and are followed properly.	There are clear policies and reliable procedures for managing visits of lawyers and they are followed properly = 1 There are clear policies and reliable procedures for managing visits of lawyers and they are not being followed properly / no visitation room = 3 No clear policies and reliable procedures for managing visits of lawyers = 5
14. There is a clear policy regarding the treatment of non-convicted inmates on the basis of their innocence.	There is a policy = 1 No policy = 5
15. There is a clear policy limiting the number of hours per week for inmates' work is in place.	There is a clear and activated policy = 1 There is a policy that is partially activated or includes only certain occupations = 3 No policy = 5
16. CRC is qualified to receive inmates and visitors with disabilities.	CRC qualified = 1 CRC not qualified = 5
2. CRC staff: Please rate from 1 to 5, where 1 represents total compliance with the standard and 5 represents non-compliance.	
1. CRC staff are appointed according to clear and documented criteria and qualifications.	There are clear criteria for hiring CRC staff = 1 There are special criteria for appointing police personnel as employees = 3 There are no clear criteria for appointing CRC staff = 5
2. The process of appointing CRC staff is carried out in accordance with the procedures for appointment to civil service/ service in the security forces.	Appointment according to criteria = 1 Appointment not according to criteria = 5
3. The integrity of CRC staff is tested periodically prior to their appointment.	Staff integrity is tested periodically = 1 Staff integrity is tested once or twice only = 3 Staff integrity is not tested periodically = 5

4. CRC staff receive their wages according to a clear and fair occupational scale.	CRC staff receive their wages according to a clear and fair occupational scale = 1 CRC staff receive their wages according to a clear occupational scale, but it is unfair and does not reflect the risks of the profession = 3 CRC staff do not receive their wages according to a clear and fair occupational scale = 5
5. All CRC staff receive professional training annually.	CRC staff receive professional training annually = 1 CRC staff receive professional training intermittently = 3 Not all CRC staff receive annual professional training = 5
6. All CRC staff receive instructions on respecting inmates' rights (verbal and written) (please review)	CRC staff receive oral and written directions = 1 Staff do not receive verbal or written instructions = 5
7. CRC has a documented incentivizing system for its staff.	Documented incentivizing system available = 1 Undocumented incentivizing system available = 3 No documented incentivizing system available = 5
8. CRC has a strict and reliable punishment system to hold accountable violators of the laws and policies of the CRC (please review).	CRC has a strict and documented punishment system = 1 CRC has an undocumented punishment system = 3 CRC does not have a strict and documented punishment system = 5
9. All CRC staff are familiar with the incentives and punishment systems.	CRS staff are familiar with incentives and punishment systems = 1 CRC staff are familiar with the incentive and punishment systems, verbally - no documented systems = 3 CRC staff are not familiar with the incentive and punishment systems = 5

10. CRC employs staff with disabilities according to the known percentages.	Yes = 1 No = 5
3. Health care guarantees for inmates: Please rate 1 to 5 where 1 represents total compliance with the standard and 5 represents non-compliance.	
1. There is a clear and documented policy for appointing qualified medical professionals to check inmates.	There is a policy = 1 No policy = 5
2. CRC has the services of at least one qualified physician.	There is a resident doctor at the CRC = 1 There is a doctor working at the CRC for at least 6 days a week = 2 There is a doctor who works at the CRC for at least 5 days a week = 3 There is a doctor working at the CRC for at least 4 days a week = 4 There is a doctor who works at the CRC for 3 days a week or less = 1
3. Dental health services are provided to all inmates.	CRC has a clinic and a dentist every day of the week = 1 CRC lacks an adequately equipped clinic with a doctor present every day of the week = 2 CRC has clinic and doctor for a fixed number of days of the week = 3 CRC has no clinic and there is a doctor for a specified number of days of the week = 4 CRC has no clinic and no doctor = 5
4. CRC has a specialist in psychiatry to monitor the mental health of inmates and/or staff at the center.	If available at CRC all the time = 1 If available at the CRC some days of the week = 3 If available for one day per week = 4 Not available nor called upon = 5

<p>5. The medical specialist (nurse) visits all inmates at the center at least twice a week.</p>	<p>If the medical professional visits according to standard = 1 If the medical professional visits only once per week = 2 If the officer or his representative asks the inmates about their wish to see the medical specialist twice a week = 3 If the officer or his representative asks the inmates about their wish to see the medical specialist once a week = 4 No medical professional, no inmates asked = 5</p>
<p>6. A medical examination of the inmate is carried out upon entering the CRC.</p>	<p>Medical check is done upon admittance of inmate = 1 Medical check is done within a week or more of the inmate's admittance = 3 No medical check = 5</p>
<p>7. CRC has a doctor's room, a dentist's room, and a pharmacy with the necessary tools.</p>	<p>A doctor's room, dentist's room and pharmacy are available with the necessary tools = 1 CRC lacks one of the following: a doctor's room, a dentist's room equipped with the necessary tools, or a pharmacy = 3 There is no room for a doctor, dentist, or pharmacy does not have the tools = 5</p>
<p>8. Treatment is provided to the inmates according to the doctor's recommendations with a quality commensurate with their needs, including the quality of the medicine.</p>	<p>Treatment is provided to inmates according to doctor's recommendations with quality = 1 Treatment is provided to inmates according to doctor's recommendations regardless of quality = 3 Treatment is not provided to inmates according to the doctor's recommendations with quality = 5</p>

9. Inmates with infectious diseases are isolated under appropriate conditions.	<p>There is an isolation room and the patients are isolated in it = 1</p> <p>No isolation room but patients are kept in an appropriate room = 3</p> <p>There are no isolation rooms or sick inmate is not isolated = 5</p>
10. Emergency cases are referred to civilian hospitals immediately and without delay.	<p>Emergency cases are transferred to outside hospitals immediately and without delay = 1</p> <p>Emergency cases are not referred to outside hospitals immediately and without delay = 5</p>
11. The files and medical reports of the inmates are documented and archived, bound and updated (please review).	<p>The files and medical reports of the inmates are documented and archived, bound and updated = 1</p> <p>Files and medical reports of inmates are not documented and archived, bound and updated = 5</p>
12. The medical specialist submits a periodic report to CRC's administration, assessing the living conditions of the CRC and their impact on the health of the inmates.	<p>The medical specialist submits a periodic report to CRC's administration assessing the living conditions = 1</p> <p>The medical professional does not submit a periodic report assessing the living conditions = 5</p>
13. The doctor regularly examines the following aspects and advises the director about them: (A) The quantity, quality and preparation of food.	<p>The doctor provides advice on the quantity and quality of food and methods of preparation periodically = 1</p> <p>The doctor provides advice on the quantity and quality of food and methods of preparation on a non-periodic basis = 3</p> <p>The doctor does not advise about the quantity and quality of food and methods of preparation = 5</p>

<p>14. The doctor regularly examines the following aspects and advises the CRC director on them: (B) The extent to which health and hygiene rules are followed in the center and facilities.</p>	<p>The doctor reviews and advises on the extent to which health and hygiene rules are followed at CRC and facilities periodically = 1 The doctor reviews and provides advice on the extent to which health and hygiene rules are followed at CRC and facilities on a non-periodic basis = 2 The doctor does not review and advise on the extent to which health and hygiene rules are followed at CRC and facilities periodically = 5</p>
<p>15. The physician regularly examines the following aspects and advises CRC director on them: (C) The condition of sanitary facilities, heating, lighting and ventilation at the CRC.</p>	<p>The doctor periodically examines and advises about the state of the sanitary facilities, heating, lighting and ventilation = 1 The doctor inspects and advises on the condition of sanitary facilities, heating, lighting and ventilation on a non-periodic basis = 3 The doctor does not periodically inspect and advise on the condition of sanitary facilities, heating, lighting and ventilation = 5</p>
<p>16. The physician regularly examines the following aspects and advises the CRC director on them: (D) The quality and cleanliness of the inmates' clothing and bedding supplies</p>	<p>The doctor periodically examines and advises about the quality and cleanliness of the inmates' clothes and bed furnishings = 1 The doctor inspects and advises about the quality and cleanliness of the inmates' clothes and bed furnishings on a non-periodic basis = 3 The doctor does not periodically inspect and advise on the quality and cleanliness of the inmates' clothes and bed furnishings = 5</p>

17. The physician regularly examines the following aspects and advises the CRC director on them: (E) The extent of compliance with the rules relating to physical and sports education, when the organizers of these regulations are not specialists.	The doctor examines and advises on compliance with the rules related to physical and sports education periodically = 1 The doctor examines and advises on the extent of compliance with the rules relating to physical and sports education on a non-periodic basis = 3 The doctor does not inspect and advise on compliance with the rules related to physical and sports education periodically = 5
18. Health care guarantees are available for inmates with disabilities.	Health care guarantees are fully available for inmates with disabilities = 1 Partially available healthcare guarantees for inmates with disabilities = 3 Health care guarantees are not fully available for inmates with disabilities = 5
4. Torture and use of force: Please rate 1 to 5 where 1 represents total compliance with the standard and 5 represents non-compliance.	
1. CRC has a clear and documented policy - operational bylaws - to prohibit torture and ill-treatment of inmates.	There is a policy = 1 No policy = 5
2. CRC has a clear and documented policy - operational bylaws - that clarify the standards for the use of force in the center.	There is a policy = 1 No policy = 5
3. No coercion is used through torture to obtain any information while inmate was in CRC.	No coercion is used through torture to obtain any information = 1 Coercion is used through torture to obtain any information = 5
4. CRC has documented and clear policies and procedures regarding those who torture or ill-treat inmates.	See the system for operation + instructions and procedures.
5. Accountability policies and procedures are applied to all center CRC staff without discrimination.	Policies are applied indiscriminately = 1 Policies are applied discriminately = 5
6. The security level of the center is assessed periodically.	The level of security at the CRC is assessed periodically = 1 The level of security in the center is not assessed periodically = 5

7. Each new inmate is evaluated from the perspective of the risk to himself and others and the evaluation is documented.	There is assessment = 1 No assessment = 5
8. There is a clear, documented disciplinary policy for self-inflicted harm.	There is a policy = 1 No policy = 5
9. No inmate is punished until he is given a real opportunity to present his defense.	Inmates are not punished until given an actual opportunity to present their defense = 1 Inmates are punished without being given an actual opportunity to present their defense = 5
10. Physical freedom restrictions (such as shackles) are not used except in cases of precaution against the detainee's escape or causing harm to oneself or others only.	Physical freedom restrictions are not used = 1 Physical freedom restrictions used = 5
11. The tools for assessing physical freedom are only used after obtaining official permission from the CRC's administration.	Tools to restricting physical freedom are not used except after obtaining official permission from CRC's administration = 1 Tools to restrict physical freedom are used only after obtaining official permission from CRC's administration = 5
12. Inmates are inspected periodically and after visits to ensure that there are no sharp objects or tools to harm oneself or others.	Inmates are inspected periodically and after visits = 1 Inmates are inspected periodically or after visits = 3 Inmates are not inspected periodically and after visits = 5
13. Weapons are not allowed into the CRC except in cases of self-defense or for defense of others.	Weapons are not allowed into the CRC except in cases of self-defense or for defense of others = 1 Weapons are not allowed into the CRC except in cases of self-defense or for defense of others = 5
14. It is forbidden to employ inmates at the CRC as a form of punishment.	It is forbidden to employ inmates as a form of punishment = 1 Inmates can be employed as punishment = 5

15. There are clear policies for punishment/disciplinary action and they are applied equally (please review).	There is a policy = 1 No policy = 5
5. Procedures for inmates/detainees' admission into CRC: Please rate 1 to 5 where 1 represents total compliance with the standard and 5 represents non-compliance.	
1. Accurate information about the place of detention of detainees is conveyed to their relatives or lawyers upon detention or transfer	Information is conveyed immediately upon detention or transfer = 1 The information is conveyed a week or more after the detention or transfer = 3 Information is not conveyed = 5
2 Inmates are given written information about their rights and the procedures and policies of the CRC (given verbally if inmate is illiterate”).	Inmates are given written information about their rights and CRC procedures and policies = 1 Inmates are not given written information about their rights and CRC procedures and policies = 5
3. The inmate is allowed to communicate with his legal advisor without obstacles or restrictions.	The inmate is allowed to communicate with his legal advisor without obstacles or restrictions = 1 The inmate is allowed to communicate with his legal advisor with some obstacles or restrictions = 3 The inmate is not allowed to communicate with his legal advisor without obstacles or restrictions = 5
4. Every inmate has the possibility to submit requests or complaints to the CRC director or the employee authorized to represent him, every working day of the week.	Every inmate has the right to submit requests or complaints to the CRC director or to the employee authorized to represent him every day of the week = 1 Each inmate has the right to submit requests or complaints to the CRC director or to the employee authorized to represent him on specific days each week = 3 Not every inmate has the right to submit requests or complaints to the CRC director or to the employee authorized to represent him = 5

<p>5. CRC management is keen to avoid overcrowding to ensure a moderate living space for all inmates.</p>	<p>CRC management is keen to avoid overcrowding to ensure a moderate living space = 1</p> <p>CRC management works to avoid overcrowding to ensure a moderate living space within the limits of the CRC capabilities = 3</p> <p>CRC management is not keen to avoid overcrowding, to ensure a moderate living space 5=</p>
<p>6. Inmates are provided clean and suitable beds and linens.</p>	<p>If the beds are sufficient for the number of inmates, and the sheets are clean and appropriate = 1</p> <p>If there is a bed for each inmate and no clean and suitable blanket = 2</p> <p>If suitable clean sheets were available and less than a quarter of the inmates are without beds = 3</p> <p>If clean and suitable sheets are available and less than half of the inmates are without beds = 4</p> <p>If clean and suitable sheets are available and more than half of the inmates are without beds = 5</p>
<p>7. Covers and bed furnishings are washed or replaced at times that are suitable for the conditions of the building.</p>	<p>Covers and bedding are washed or replaced at suitable times = 1</p> <p>Covers and bed furnishings should be washed or replaced according to the inmates' wish = 3</p> <p>Covers and bed furnishings are not washed or replaced according to a suitable schedule = 5</p>
<p>8. Convicted inmates are provided with clean and appropriate clothing (standard uniform).</p>	<p>There is a standard uniform for convicted inmates at the CRC = 1</p> <p>No standard uniform for convicted inmates = 5</p>

9. Each inmate is provided with a set of clothes that are suitable for the climate and sufficient to maintain his health, provided that these clothes are not offensive or degrading.	Each inmate has a set of clothes that are suitable for the climate and sufficient to keep him well = 1 Not each inmate has a set of clothes that are suitable for the climate and sufficient to keep him well = 5
10. New inmates are searched with ethical standards in mind during the inspection process.	New inmates are searched with ethical standards taken into consideration during the inspection process = 1 New inmates are not searched with ethical standards taken into consideration during the inspection process = 1
11. All CRC decisions and laws are implemented with complete impartiality, without any discrimination in treatment based on color, gender, religion, or political opinion.	All CRC decisions and laws are implemented with complete neutrality = 1 There is some existing bias due to color, gender, religion, or political opinion = 3 Not all CRC decisions and laws are implemented with complete neutrality = 5
12. A foreign inmate is granted a reasonable amount of facilities to communicate with the diplomatic and consular representatives of the country to which he belongs.	A foreign inmate is granted a reasonable amount of facilities to contact representatives of his country = 1 A foreign inmate is not granted the facilities to contact the representatives of his country = 5
13. An inmate with a disability is granted a reasonable amount of facilities during his reception in a manner suitable to the nature of the disability.	Inmates with disabilities are given a reasonable amount of facilities = 1 Inmates with disabilities are granted a reasonable amount of facilities individually, as there is no clear policy = 3 Inmates with disabilities are not granted any facilities = 5
6. Detention conditions: Please rate 1 to 5 where 1 represents total compliance with the standard and 5 represents non-compliance.	
1. CRCD provides each prisoner with a meal of sufficient nutritional value to maintain his health and strength (please review). (Definition of a meal with sufficient nutritional value).	Meals are provided = 1 Meals are provided according to what is available to the detaining authority = 3 Meals are not provided = 5

2. CRCDD provides good quality meals that are well prepared and served. (Definition of a meal with sufficient nutritional value).	CRC's administration provides good quality meals that are well prepared and served = 1 CRC's administration provides good meals according to what is available, regardless of the quality and preparation = 3 CRC's administration does not provide good-quality and well-prepared and served meals = 5
3. Clean drinking water is provided in an adequate quantity that is sufficient for the daily need of the body for all inmates (please see the water test).	Clean drinking water is available in an adequate quantity = 1 There is no clean drinking water available in an adequate quantity = 5
4. All inmates get an hour of daily sun exposure and fresh air.	The place and time of the recreations space are appropriate = 1 The place and time of the recreation space are insufficient = 3 Inappropriate location and time of the recreation space = 5
5. Inmates are distributed among the wards according to their ability to coexist and mix with each other	Inmates are distributed among the wards according to their ability to coexist and mix with each other = 1 Inmates are distributed among the wards as much as possible according to their ability to coexist and mix with each other = 3 Inmates are not distributed among the wards according to their ability to coexist and mix with each other = 5
6. No more than one inmate is placed in individual rooms at night.	No more than one inmate is placed in individual rooms at night = 1 More than one inmate is placed in individual rooms at night = 5
7. The sanitation facilities (toilets) are cleaned periodically.	Sanitation facilities are cleaned periodically = 1 Toilets are not cleaned periodically = 5
8. Hair care and shaving supplies are provided for inmates.	Hair care and shaving supplies are provided to inmates = 1 Hair and shaving supplies are not provided to inmates = 5

<p>9. Inmates are required to wash and change their outfit and underwear to ensure their physical hygiene.</p>	<p>Inmates are required to wash and change their outfit and underwear to ensure their physical cleanliness = 1 Inmates are supervised in terms of washing and changing their outfit and underwear to ensure their physical cleanliness = 3 Inmates are not required to wash and change their outfit and underwear to ensure their physical cleanliness = 5</p>
<p>10. Non-convicted inmates are allowed to buy meals from outside the CRC, at their personal expense and through the CRC's administration or in coordination with their families.</p>	<p>Always allowed = 1 Allowed on some occasions and holidays = 3 Not allowed = 5</p>
<p>11. Inmates' washing of their clothes periodically to keep them clean and presentable is ensured.</p>	<p>CRC's administration makes sure that the inmates' clothes are washed periodically = 1 CRC's administration makes sure that the inmates' clothes are washed intermittently = 3 CRC's administration does not ensure that the inmates' clothes are washed periodically = 5</p>
<p>12. In exceptional cases, when an inmate is permitted to leave the CRC for an authorized purpose, he is permitted to wear his own clothes or to wear other clothing that does not attract attention.</p>	<p>Inmates are allowed to wear their own clothes that do not attract attention when they are allowed to leave CRC = 1 Inmates are not allowed to wear their own clothes that do not attract attention when they are allowed to leave CRC = 5</p>
<p>13. It is not allowed to force non-convicted inmates to work at the CRC - and if they agree to work, they will be paid a wage for their work.</p>	<p>It is not allowed to force non-convicted inmates to work at the CRC, and wages are paid for all work = 1 It is not allowed to force non-convicted inmates to work at the CRC, but no wages are paid for all work = 3 It is allowed to force non-convicted inmates to work at the CRC, and no wages are paid for all work = 5</p>

14. CRC's administration and staff are committed to respecting the freedom of practicing religious rites at the CRC equally.	<p>CRC's administration and staff are obliged to respect the freedom of practicing religious rites in the center equally = 1</p> <p>CRC's administration and staff are not obliged to respect the freedom of practicing religious rites in the center equally = 5</p>
15. Inmates are allowed to communicate with their family and known friends periodically through visits or through remote communication using the phone and other means of communication.	<p>Inmates are allowed to communicate with their family and known friends through more than 3 visits per week = 1</p> <p>Inmates are allowed to communicate with their family and known friends through 3 visits per week = 2</p> <p>Inmates are allowed to communicate with their family and known friends through two visits per week = 3</p> <p>Inmates are allowed to communicate with their family and known friends through one visit per week = 4</p> <p>Inmates are not allowed to communicate with their family and known friends = 5</p>
16. Important news is provided to inmates via daily newspapers, periodicals or television stations.	<p>Important news is provided = 1</p> <p>Important news is not provided = 5</p>
17. Convicted inmates are separated from non-convicted inmates.	<p>convicted inmates are separated from non-convicted inmates = 1</p> <p>Convicted inmates are not separated from non-convicted inmates = 5</p>
18. Inmates imprisoned for civil reasons, including debts, are separated from those imprisoned for criminal offenses.	<p>Inmates imprisoned for civil reasons are separated from those imprisoned for criminal offenses = 1</p> <p>Inmates imprisoned for civil reasons are not separated from those imprisoned for criminal offenses = 5</p>

7. Visitors: Please rate 1 to 5 where 1 represents total compliance with the standard and 5 represents non-compliance.	
1. Family visits are permitted for detainees according to a documented and announced system.	There is a documented and announced system = 1 No documented and announced system = 5
2. Family visits are allowed at least once a week.	Allowed = 1 Not allowed = 5
3. CRC has specific directives to respect the privacy of visitors.	CRC has specific directives to respect the privacy of visitors = 1 CRC does not have specific directives to respect the privacy of visitors = 5
4. Visitors are inspected with ethical standards in mind.	The inspection of visitors is carried out with observance of ethical standards = 1 Ethical standards for searching visitors are not observed = 5
5. CRC's policies allow the reception of official visitors from legal entities and international and human rights institutions.	Policy allows = 1 Policy does not allow = 5
Part 3: Equipment and Infrastructure	
Infrastructure of inmates' rooms and accommodation facilities: Please rate 1 to 5 where 1 represents total compliance with the standard and 5 represents non-compliance.	
1. The rooms are suitable for the inmates' accommodation with the minimum space allocated for each inmate.	The rooms are suitable for the inmates' accommodation in terms of the minimum area allocated for each inmate = 1 The rooms are not suitable for inmates' accommodation, in terms of the minimum area allocated to each inmate = 5
2. The rooms are suitable for the accommodation of inmates with mobility impairments.	Rooms are suitable for inmates with mobility impairments = 1 Rooms are not suitable for inmates with mobility impairments = 5

3. The rooms are suitable for the accommodation of inmates with a non-mobility impairment.	The rooms are suitable for the accommodation of inmates with non-mobility disabilities = 1 The rooms are suitable for the accommodation of inmates with mobility impairment = 5
4. Toilets are sufficient to enable each inmate to meet his natural needs when necessary (one toilet for every 5 inmates).	Number of toilets: 1 for every 5 inmates = 1 Number of toilets 1 for every 10 inmates = 3 Number of toilets 1 for more than 10 inmates = 5
5. Toilets are suitable for people with disabilities to use.	Toilets are suitable for the use of people with disabilities = 1 Toilets are not suitable for the use of people with disabilities = 5
6. Toilets are kept clean and appropriate, with cleaning materials available.	Toilets are kept clean and appropriate = 1 Toilets are not kept clean and appropriate = 5
7. The CRC has bathing facilities that are proportional to the number of inmates.	The shower facility is separate from the toilet = 1 The shower facility is not separate from the toilet = 5
8. Inmates can use the shower facilities to the extent required by public health according to the season and the geographical location of the area, provided that this is not less than once a week in a temperate climate.	Inmates can use the shower facilities to the extent required by public health more than once a week = 1 Inmates can use the shower facilities to the extent required by public health which is once a week = 3 Inmates cannot use the shower facilities to the extent required by public health, at least once a week = 5
9. Shower facilities always have clean water at a temperature that is suitable with the weather.	Water is available at a suitable temperature = 1 Water is available, but its temperature may not be suitable = 3 Water is not sufficiently available or its temperature is inadequate temperature = 5

10. Suitable artificial lighting is available in all rooms so that the inmates can read or work without straining their eyes.	<p>Suitable artificial lighting available in all rooms= 1</p> <p>Artificial lighting available in all rooms is suitable to some degree = 3</p> <p>Suitable artificial lighting is not available in all rooms= 5</p>
11. The windows in the inmates' rooms are wide to allow in natural light, which enables the inmates to read or work without straining their eyes.	<p>Natural light allows reading or working easily = 1</p> <p>Natural light allows reading or working with some difficulty = 3</p> <p>Natural light does not allow reading without difficulty = 5</p>
12. Windows are installed in inmates' rooms to ensure that fresh air enters the room and changes daily.	<p>The area and location of the window is suitable for ventilation according to the CRC location = 1</p> <p>The area and location of the window is suitable to some degree according to the CRC location = 3</p> <p>The area and location of the window is are inappropriate according to the CRC location = 5</p>
13. CRC has ventilation/heating systems that are suitable for weather conditions.	<p>CRC has ventilation/heating systems that are appropriate to weather conditions = 1</p> <p>CRC does not have adequate ventilation/heating systems = 5</p>
14. All the facilities that inmates frequent regularly within CRC are kept maintained and clean all the time.	<p>All facilities that inmates regularly frequent within the CRC are kept maintained and clean = 1</p> <p>Some of the facilities that inmates frequent regularly within the CRC are kept maintained and clean = 3</p> <p>All facilities that inmates frequent regularly within the CRC are not up to date without maintenance or cleanliness = 5</p>

15. A single bed is provided for each inmate, in addition to clean furnishings.	<p>Each inmate is provided with a clean bed and bed furnishings = 1</p> <p>A bed is provided without clean bed furnishings = 3</p> <p>A bed for each inmate is not available = 5</p>
16. There is at the CRC a designated and sufficient space for use by inmates that expose them to fresh air and for daily exercise.	<p>At the CRC there is a designated place and a sufficient space for exercise and exposure to fresh air = 1</p> <p>At the CRC there is a place designated for exercise and exposure to fresh air, and the space is not sufficient = 3</p> <p>The CRC does not have a place designated for exercise and exposure to fresh air = 5</p>
17. The living space at the CRC is suitable for the actual number of inmates (The international standard area in mixed cells or in single cells is 5.4 square meter).	<p>Living space considered suitable = 5.4 square meters for each inmate = 1</p> <p>Living space is not considered suitable = less than 5.4 square meters for each inmate = 5</p>
18. The infrastructures of inmates' rooms and accommodation facilities are adapted to suit the requirements of inmates with disabilities.	<p>The infrastructures of the inmates' rooms and facilities are adapted to suit the requirements of inmates with disabilities = 1</p> <p>The infrastructures of the inmates' rooms and facilities are partially adapted = 3</p> <p>The infrastructures of the inmates' rooms and accommodation facilities are not compatible with the requirements of the inmates with disabilities = 5</p>
2. Services facilities: Please rate 1 to 5 where 1 represents total compliance with the standard and 5 represents non-compliance.	
1. CRC has professional rehabilitation facilities that are adequately utilized.	<p>Vocational rehabilitation facilities are available and utilized adequately = 1</p> <p>Vocational rehabilitation facilities are available and unused = 3</p> <p>Professional qualification facilities are not available = 5</p>

<p>2. The CRC has a library dedicated to different categories of inmates, which includes a large number of books, both entertaining and educational. Inmates are encouraged to make use of it to the fullest extent possible.</p>	<p>There is a library with a number of books and inmates are encouraged to take advantage of them = 1</p> <p>There is a library with a number of books and inmates may not be encouraged to take advantage of them = 3</p> <p>There is no library and inmates are discouraged from taking advantage of it = 5</p>
<p>3. Books intended for people with visual impairment are available in the library.</p>	<p>There are books for inmates with visual impairment in the library = 1</p> <p>There are no books for inmates with visual impairment in the library = 5</p>
<p>4. The library is compatible for the use of persons with disabilities.</p>	<p>The library is compatible for the use of inmates with disabilities = 1</p> <p>The library is compatible for the use of inmates with disabilities = 5</p>
<p>5. There is a general medicine clinic at the CRC that is equipped with the necessary tools and equipment.</p>	<p>Equipped clinic available = 1</p> <p>The clinic exists and but there is a shortage of necessary equipment = 3</p> <p>The clinic does not exist or does not have equipment = 5</p>
<p>6. All facilities have artificial lighting that enables inmates to read or work.</p>	<p>Lighting is available in all facilities enabling reading and working = 1</p> <p>Insufficient lighting available for reading and working = 3</p> <p>Lighting is not available in all facilities = 5</p>
<p>7. Windows are wide enough in all service facilities to let in light that enables the inmates to read.</p>	<p>The area and location of the window are suitable for allowing entry of the light according to CRC position = 1</p> <p>The area and location of the window are suitable for allowing the entry of the light to some degree according to the position of the center = 3</p> <p>The area and location of the windows are unsuitable for allowing the entry of the light according to the position of the center = 5</p>

8. Ventilation is provided appropriately in all service facilities.	<p>Ventilation is appropriately available in all service facilities = 1</p> <p>Ventilation is appropriately available in some service facilities = 3</p> <p>Ventilation is not adequately available in all service facilities = 5</p>
9. The infrastructure of service facilities is adapted to suit the requirements of persons with disabilities, including residents, visitors, and staff.	<p>Service facilities and infrastructure meet the requirements of persons with disabilities including residents, visitors and workers = 1</p> <p>The infrastructures and service facilities are partially adapted or for one of the categories, but not all = 3</p> <p>There is no adaptation of the infrastructures of service facilities in a manner suitable for persons with disabilities, including residents, visitors, and workers = 5</p>
Part 4: Juvenile detention center: Please rate 1 to 5 where 1 represents total compliance with the standard and 5 represents non-compliance.	
1. Juveniles sentenced or awaiting trial are separated from adults at a separate institution or in a separate section of the CRC that also houses adults.	<p>Juveniles are isolated from adults = 1</p> <p>Juveniles are isolated partially within the same establishment = 3</p> <p>Juveniles are not isolated from adults = 5</p>
2. During the exercise period, designated hours for physical education and recreation are provided for juvenile inmates and others who are permitted by their age and health status.	<p>There are times designated for physical education and recreation = 1</p> <p>No times are designated for physical education and recreation = 5</p>
3. There is an appropriate place in terms of space, location and equipment necessary for the purposes of juveniles using them for sports and entertainment.	<p>The appropriate place is available in terms of space, location and equipment needed for exercise by Juveniles = 1</p> <p>The appropriate place is partially available in terms of space, location, or equipment for exercise by juveniles = 1</p> <p>The appropriate place in terms of space, location, and equipment for exercise is not available for exercise by juveniles = 5</p>

4. Records of delinquent juveniles are kept strictly confidential and are unavailable to third parties.	Juvenile records are kept strictly confidential = 1 Juvenile records are not kept strictly confidential = 5
5. In principle, it is not permissible to publish any information that could lead to the identification of the offending juvenile.	It is not allowed to publish any information that could lead to the identification of the offending juvenile = 1 Permission is given to publish any information that could lead to the identification of the offending juvenile = 5
6. Juveniles receive social, educational, professional and psychological care and protection.	Juveniles receive social, educational, professional and psychological care and protection = 1 Juveniles partially receive social, educational, professional and psychological care and protection = 3 Juveniles do not receive social, educational, professional and psychological care and protection = 5
7. Formal or vocational education takes great care of young inmates.	Formal or vocational education takes great care of juvenile inmates = 1 Regular or vocational education takes some care of juvenile inmates = 3 Formal or vocational education does not give much care to juvenile inmates = 5
8. Volunteers, volunteer organizations and local community institutions are engaged to contribute effectively to the rehabilitation of juveniles in a community setting.	Volunteers, volunteer organizations and local community institutions are directly involved in rehabilitating juveniles = 1 Volunteers, volunteer organizations and community organizations are involved in rehabilitating juveniles, whenever possible = 1 Volunteers, volunteer organizations and community institutions are not involved in rehabilitating juveniles = 5

9. The personal needs and problems of female juvenile offenders placed in the institution are given special attention (please see the guide)	<p>The personal needs and problems of female juvenile offenders are given special attention = 1</p> <p>The personal needs and problems of female juvenile offenders are not given special attention = 5</p>
10. There is coordination with local educational institutions to follow up on the education of juvenile detainees.	<p>If there is coordination for all classes and specializations = 1</p> <p>If there is coordination for some classes and specializations = 3</p> <p>If there is no coordination = 5</p>
11. Juveniles are allowed to organize regular visits to their families.	<p>Periodically allowed = 1</p> <p>Partially allowed = 3</p> <p>Not allowed = 5</p>
12. There are clear policies in place to enhance relations between juveniles and their families (including home visits, phone calls).	<p>If policy exists = 1</p> <p>If policies exist and but inactive = 3</p> <p>Policies not found = 5</p>
13. The reception and accommodation facilities for juveniles are compatible with the requirements of juveniles with disabilities.	<p>Reception and accommodation facilities for juveniles are in line with the requirements of juveniles with disabilities = 1</p> <p>Reception and accommodation facilities for juveniles are not in line with the requirements of juveniles with disabilities = 5</p>
14. There are special programs for integrating juveniles with a disability into society after their release.	<p>There are special programs for integrating juveniles with a disability into society after their release = 1</p> <p>There are no special programs for integrating juveniles with a disability into society after their release = 5</p>
Part 5: Women's detention center: Please rate 1 to 5 where 1 represents total compliance with the standard and 5 represents non-compliance.	
1. Detained women are separated from men in separate sections/wings.	<p>Detained women are separated from men in separate sections/wings = 1</p> <p>Detained women are not separated from men in separate sections/wings = 5</p>

2. The CRC has a special health facility for prenatal care for women	<p>There is a special health facility for the care of women with a permanent female doctor = 1</p> <p>There is a special health facility to take care of women with a female doctor available 5 days a week = 2</p> <p>A special health facility is available to take care of women and has a female doctor 2 to 3 days a week = 3</p> <p>There is no special health facility to take care of women, and the female doctor is available two or three days per week = 4</p> <p>There is no special health facility for women and no female doctor = 5</p>
3. Babies are allowed to be kept with their detained mothers	<p>Allowed = 1</p> <p>Not allowed = 5</p>
4. All necessary sanitary supplies are provided to women on an ongoing basis.	<p>All necessary sanitary supplies for women are continuously available = 1</p> <p>All the necessary sanitary supplies for women are available infrequently = 3</p> <p>All the necessary sanitary supplies for women are not available at all = 5</p>
5. A nursery is provided at the CRC and skilled childcare staff are assigned.	<p>Nursery is available and has qualified female staff = 1</p> <p>Nursery is available and there are no qualified female staff = 3</p> <p>The nursery is not available and there are no qualified staff = 5</p>
6. The women section/wing is headed by a responsible female official, who holds all the keys to the section or wing.	<p>The women section/wing is headed by a responsible female official = 1</p> <p>The women section/wing is not headed by a female official = 5</p>
7. No male staff are allowed to enter the female section or wing unless accompanied by a female staff member.	<p>Allowed = 1</p> <p>Not allowed = 5</p>

8. Only female medical professionals and vocational training personnel are assigned	<p>Only female medical professionals and vocational training personnel are assigned = 1</p> <p>Only female medical professionals or workers in the field of vocational training are assigned = 3</p> <p>Female medical professionals and vocational training personnel are not assigned = 5</p>
9. Education and vocational training opportunities are not limited to the traditional occupations of women (weaving, food production, etc.).	<p>The educational and vocational training opportunities are not limited to the traditional occupations of women = 1</p> <p>The educational and vocational training opportunities are limited to some degree to the traditional occupations in addition to other professions = 3</p> <p>Opportunities for education and vocational training are limited to traditional occupations for women = 5</p>
10. Physical contact between detained mothers and their children is permitted during the visit.	<p>Physical contact between detained mothers and their children is permitted during the visit = 1</p> <p>No physical contact is allowed between detained mothers and their children during the visit = 5</p>
11. Female inmates give birth in a civilian hospital.	<p>Delivery takes place in a civilian hospital = 1</p> <p>Delivery does not take place in a civilian hospital = 5</p>
12. Male staff are prohibited from searching female inmates.	<p>Inspection by male staff is prohibited = 1</p> <p>Inmates may be searched by male staff = 5</p>

13. There are clear directives given to CRC staff that they must deal with absolute sensitivity when inspecting female inmates.	There are clear directives given to CRC staff that they must deal with absolute sensitivity when inspecting inmates = 1 There are no clear directives given to CRC staff that they must deal with absolute sensitivity when inspecting inmates = 5
14. There are documented disciplinary measures for staff who violate these directives at the CRC.	There are documented disciplinary measures for CRC staff who violate these directives = 1 There are no documented disciplinary measures for CRC staff who violate these directives = 5
15. Coordination and networking take place with civil and community institutions to rehabilitate women before their release and to train them to take care of themselves.	Coordination and networking take place with civil and community institutions to rehabilitate women before their release = 1 Partial coordination and networking take place with civil and community institutions to rehabilitate women before their release = 3 There is no coordination and networking with civil and community institutions to rehabilitate women before their release = 5
16. The reception and accommodation facilities for women are adapted to the requirements of women with disabilities.	Female reception and accommodation facilities are suitable for the requirements of women with disabilities = 1 The reception and accommodation facilities for women are not suitable to the requirements of women with disabilities = 5
17. There are special programs for integrating women with disabilities into society after their release.	There are special programs for integrating women with disabilities into society after their release = 1 There are no special programs for integrating women with disabilities into society after their release = 5

